

**Alternatives to Automotive Consumer Products that use Volatile Organic
Compounds (VOC) and/or Chlorinated Organic Compound Solvents**

Addendum

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DISCLAIMER

The statements and conclusions in this Report are those of the contractor and not necessarily those of the California Air Resources Board. The mention of commercial products, their source, or their use in connection with material reported herein is not to be construed as actual or implied endorsement of such products.

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DESCRIPTION OF ADDENDUM

This addendum to the document entitled “Alternatives to Automotive Consumer Products that use Volatile Organic Compounds (VOC) and/or Chlorinated Organic Compound Solvents” presents the questionnaires that were filled out by the staff of the Institute for Research and Technical Assistance (IRTA) during the project. IRTA recruited 13 auto repair facilities, three automotive detailers, one car wash and three consumers to test and evaluate the alternative low-VOC alternatives developed in the course of the project. IRTA generally provided samples of the alternatives to the facilities and monitored the testing on a weekly basis.

The questionnaires were filled out by IRTA staff when the facilities or individuals had completed testing of each alternative. In a few cases, facility personnel filled out the questionnaires themselves. This addendum provides the raw data questionnaires in the following order:

- Engine Degreasing Questionnaires--based on feedback from the three automotive detailers, one car wash and three consumers on the alternative engine degreasers
- Carburetor and Fuel Injection System Cleaning Questionnaires--based on feedback from the 13 auto repair facilities
- Brake Cleaning and General Purpose Degreasing Questionnaires--based on feedback from the 13 auto repair facilities

Carburetor and Fuel Injection System Cleaners

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/1/04</i>	<i>RAFEK</i>	<i>Matthew KAZE</i>	<i>John Z.</i>	<i>509854740000 7-24-04</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>GIOR CARB CLEANER</i>	<i>1-2 CANS</i>	<i>RAFEK</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO, BUT KIND OF BAD.</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WOULD NOT BUY BECAUSE DIDN'T CLEAN AS WELL AS GIOR
AND OTHER TEST PRODUCT WERE BETTER, ALSO SMELL WAS NOTICABLE*

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/13/07</i>	<i>TOM</i>	<i>GREGG MORGAN</i>	<i>JOHN ZARADEL</i>	<i>5090 501/108101 PAL 013</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC-CARB</i>	<i>22-CARS/WEEK</i>	<i>2-FO TESTERS</i>	<i>3-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

NOT AS GOOD AS CURRENT CARB CLEANER BUT CLOSE NOT AS GOOD AS OTHER CLEANER (3590 501/108101)

Manager Comments

Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/23/84</i>	<i>RENÉ</i>	<i>EDUARDO</i>	<i>JOHN ZAVDEL</i>	<i>50102501 / ACC 7000 CO2</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>Ferrous</i>	<i>1-2 CANS</i>	<i>1- FIVE BIKES</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO/YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

WORKS AS WELL AS CURRENT CLEANER

Manager Comments

Automotive Aerosol Field Testing Interview

S. M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/2/01</i>	<i>ESMT</i>	<i>EDUARDO</i>	<i>JOHN ZAVALL</i>	<i>5070 507 140 700 100 GALS</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>SPRAYS</i>	<i>1-2 CANS</i>	<i>1-THIRDS SHOP</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NEVER</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/2/01	EMERSON PARKWAY	GETY,	JOHN ZAVAREL	5011901/ACC PERM TU CUP

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN SUPERIOR BRACE CLEANER	2-CANS	CARBURETOR	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, SEEM TO EFFECT/IMPROVE SOME PART
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, NO
Could you clean adequately if you had only the test product	YES

User Comments
 CAN ONLY CLEAN THROUGH BRASS VALVE AND ONE PLASTIC PART
 IN THAT WOULD IT IS SUSPECT THAT THE CLEANER DROPS OUT
 THE PART

Manager Comments

Automotive Aerosol Field Testing Interview

GERMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/13/04</i>	<i>MARCO</i>	<i>GONZALEZ</i>	<i>JOHN ZAVADEL</i>	<i>50% SURFACTANT 7-1-02</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	<u>Carburetor & Fuel Injection System Cleaning</u>

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BEEBYMAN</i>	<i>6-12 cans/week</i>	<i>MARCO</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES-BENZ

Date	User	Owner / Manager	Interviewer	Product ID.
<i>7/21/04</i>	<i>KEN</i>	<i>MIKE HANCOCK</i>	<i>JOHN Z</i>	<i>5010 20114660000 T-11 C-11</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MOB BRAKE WASH</i>	<i>2-4 CANS</i>	<i>KEN</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD OR BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Probably Good For THROTTLE BODY / INTAKE CLEANER

Manager Comments

Automotive Aerosol Field Testing Interview

CONNELL CHEV.

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/27/04</i>	<i>TONY</i>	<i>JOHN RUSSELL</i>	<i>JOHN Z</i>	<i>5090 5091/102704</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	<u>Carburetor & Fuel Injection System Cleaning</u>

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>WYNN'S</i>	<i>2-4 CANS</i>	<i>TONY</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>NOT VERY GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

WASNT VERY GOOD, VERY LITTLE CLEANING

Manager Comments

Automotive Aerosol Field Testing Interview

IRA NEWMAN AUTO.

Date	User	Owner / Manager	Interviewer	Product ID.
<i>7/13/04</i>	<i>SCOTT</i>	<i>IRA NEWMAN</i>	<i>SCOTT Z</i>	<i>50% SOL/ACETONE</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC</i>	<i>1-CAN</i>	<i>SCOTT</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*NOT AS GOOD AS CURRENT CLEANER, LIKED OTHER
SOL PRODUCTS BETTER*

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/04	NORMAN	IRA NORMAN	JOE Z	5010 2-1 / ACC 700-6 IN 002

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	<u>Carburetor & Fuel Injection System Cleaning</u>

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MESC	1-2 CANS	NORM	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD OR BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL PLACENTIA

Date	User	Owner / Manager	Interviewer	Product ID.
<i>9/13/14</i>	<i>FESUIS</i>	<i>NICK</i>	<i>STEVE Z</i>	<i>5090 SOUTHERN AVE. TOLSON, CA 94516</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC CARB CLEANER</i>	<i>1-CAN</i>	<i>FESUIS</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD OR BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

WORKED VERY GOOD AND INTAKE IS THROUGH BODY VALVES

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
6/21	RACE	MATTHEW	JOHN ZAVADIL	3594 504 / ACC-1000

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GEN BRK CLEANER	6-7 CANS / WEEK	1 MACH TESTING	3 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES
Could you clean adequately if you had only the test product	YES

User Comments
 WORKED WELL FOR THROTTLE BODY VALVE CLEANING

Manager Comments

Automotive Aerosol Field Testing Interview

SMALL SANTA MONICA

Date	User	Owner / Manager	Interviewer	Product I.D.
4/21	SERGIO	SERGIO LOPEZ	JOHN ZAVADIC	B598 SMO/ACCOM

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1 - FORD MUSTANG	3 - CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES, FOR CARB-E-THROTTLE BODY VALVES
Could you clean adequately if you had only the test product	YES

User Comments
 PRODUCT WORK VERY GOOD ON INTAKES, CARBURETORS,
 2-THROTTLE BODY VALVES DOES NOT WORK AS A TOOL FOR
 FINDING VACUUM LEAKS

Owner Comments

Automotive Aerosol Field Testing Interview

MORGAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/1/04</i>	<i>TOM ESQUIVIA</i>	<i>GREG MORGAN</i>	<i>JOHN ZAVALA</i>	<i>3590 307/ACCT/UC 701 007</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC-CARB</i>	<i>12-cans/week</i>	<i>1-FOR TESTING</i>	<i>3-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD AS CURRENT CARB CLEANER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAYBE, DEPENDING ON OTHER USES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

FOR THROTTLE BODY VALVE & CARBURETOR WORK AS WELL AS CURRENT CLEANER

Manager Comments

Automotive Aerosol Field Testing Interview

Santa Monica Auto

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>4/24/01</i>	<i>René</i>	<i>Edward</i>	<i>John Zambic</i>	<i>35% 2011 Acetone in Orange Aerosol</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
	<i>1-2 cans</i>	<i>1</i>	<i>2 cans</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD OR BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MONICA AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/21/01</i>	<i>CATABENC</i>	<i>EDUARDO</i>	<i>FAY SANDER</i>	<i>35921/REVERAL FOR CARBURETOR SYSTEMS</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	<u>Carburetor & Fuel Injection System Cleaning</u>

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
	<i>1-CAN.</i>	<i>1</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD OR BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WORKED VERY GOOD AND THROUING BODY VALVES ALSO WORKED
OIL FOR GENERAL PURPOSE CLEANING*

Manager Comments

Automotive Aerosol Field Testing Interview

~~BRAKE~~ BRAKE MASTERX

Date	User	Owner / Manager	Interviewer	Product I.D.
7/1/84	ROBT	RONI KRAVITZKY	JOHN ZAVADEL	3590 204 ACCENTRAL 100 CO2

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	<input checked="" type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
	1-2 CANS	ROBT ONLY	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

User Comments
 WORKED WELL ON TABORILE BRASS VALVES

Manager Comments

Automotive Aerosol Field Testing Interview
GERMAN AUTO TEK

Date	User	Owner / Manager	Interviewer	Product I.D.
7/1/04	RICHARD	GUNTRAM	JOHN ZAMOIL	35% SO4/4CE/0.06

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

User Comments

CLEANED ON THROTTLE BODY VALVES

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
6/23/04	KEN	MOISE HAWKER	John Z	8540 501 PROTECTANT 104 008301 DRENSE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CLEAN SOURCE	1-CAN	#1224-1	2-CANS

Question	User's Response	
Did it clean sufficiently	YES	10 ✓
Did you like the delivery rate	YES	10
Did you like the delivery pattern	YES	10
Did it dry sufficiently	YES	10
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO	NO
Did the product have a smell	YES	8
Did it have an objectionable odor	NO	✓
Did it leave an unacceptable residue	NO	10
Did it have too much foam	NO	10
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD	10
Did you use more volume than your current cleaner		NO
Did it take longer to clean		NO
Did you like the product		YES
Would you buy the test product		YES
Would you buy the test product for home or personal use		YES <i>N ISSUE</i>
Would you buy your current product for home or personal use		YES <i>N ISSUE</i>
Would you switch to the test product (if less expensive, if more expensive)		YES
Could you clean adequately if you had only the test product		YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

COUNCIL CHIROLOGT

Date	User	Owner / Manager	Interviewer	Product ID.
<i>6/23/74</i>	<i>TONY / JOE</i>	<i>TONY / JOE</i>	<i>JOHN ZIMMEL</i>	<i>3598504/ACG/000</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning <input checked="" type="checkbox"/>

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>NO - SHIMAZU CLEANER</i>	<i>6 TO 8 CANS</i>	<i>4 - TOTAL</i>	<i>4 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO, NOT FOR GASKET GLUE</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES, WOULD NEED TO TEST LONGER</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
*Both Tony and Joe in tune-up said it work fine
 on throttle linkage valves. The guys I asked also said
 it worked fine but left a oily residue. The residue
 prevents gasket glue from sticking and had to be
 cleaned off.*

Manager Comments

Automotive Aerosol Field Testing Interview

IRA NEW NEWMAN

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/23/01</i>	<i>NORMAN</i>	<i>IRA NEWMAN</i>	<i>JOHN ZIMMEL</i>	<i>3691204 / ACST-01</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MISC BEREYMAN B-12</i>	<i>1-CAN</i>	<i>1-MECH</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, LITTLE DRY, BUT GOOD FOR THROTTLE BODY VALVES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>BETTER THAN WHAT HE NORMALLY HAS</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments

*THE PRODUCT PERFORMED BETTER THAN MOST CLEANERS
ON THE THROTTLE BODY VALVE, A LITTLE SMELL
BUT NOT BAD.*

Manager Comments

Automotive Aerosol Field Testing Interview

CLARKE (MOTORIST)

Date	User	Owner / Manager	Interviewer	Product I.D.

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	
Did you like the delivery rate	
Did you like the delivery pattern	
Did it dry sufficiently	
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	
Did the product have a smell	
Did it have an objectionable odor	
Did it leave an unacceptable residue	
Did it have too much foam	
Cleaning versus current product. (Terrible, almost as good, as good, better)	
Did you use more volume than your current cleaner	
Did it take longer to clean	
Did you like the product	
Would you buy the test product	
Would you buy the test product for home or personal use	
Would you buy your current product for home or personal use	
Would you switch to the test product (if less expensive, if more expensive)	
Could you clean adequately if you had only the test product	

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

COMMUNITY CHEVROLET

Date	User	Owner / Manager	Interviewer	Product I.D.
6/8/04	BOSSY	BRUCE WMASS	JEAN ZAVARZ	50% SOL / 40% THIN- EOL CARBON CLEANER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
WCC PRODUCTS PARTS CLEANER	6-CANS	3-THIS INTERVIEW	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, GOOD FOR THROTTLE BODY
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	BETTER
Did you use more volume than your current cleaner	NO, LESS
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES, THROTTLE BODIES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES
Could you clean adequately if you had only the test product	YES

User Comments
*LEAVES A GOOD CLEAN SURFACE DRIES DRY w/ ALUMINUM, LONGS ONLY FROM
 (WAS NOT GOOD FOR INTAKE)*

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product ID.
7/1/04	RAFEK	MATHEW KAZG	JOHN ZAVADIL	2590 507AL670405

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GUNK CARB	1-CAN	1-MECH TESTING	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD, OR BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES (UNDER THE RIGHT CIRCUMSTANCES)
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL S.M.

Date	User	Owner/Manager	Interviewer	Product I.D.
<i>7/2/84</i>	<i>SERGIO</i>	<i>SERGIO</i>	<i>JUL ZAVARIC</i>	<i>2510 2011 ACCELONIC 3M CO.</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		<i>1 - FOR TESTING</i>	<i>3 - CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD OR BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
WORKED WELL ON ALL INTAKE AREAS

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/2/04</i>	<i>TOM CAMPBELL</i>	<i>Greg Morgan</i>	<i>Jose ZAVAJEL</i>	<i>3596504/AE07000- EM 002</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC-CARB</i>	<i>12-CANS/WK</i>	<i>1-TESTING</i>	<i>3-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>OK</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*NOT AS GOOD AS OTHER TAIL PRODUCTS (50% & 35% USE)
BUT ALMOST AS GOOD AS CURRENT CLEANER*

Manager Comments

Automotive Aerosol Field Testing Interview

Santa Monica Auto

Date	User	Owner / Manager	Interviewer	Product ID.
7/1/04	ALBERTO	EDUARDO	JOHN ZAVADZ	2590 509 / ACETONE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	<input checked="" type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>SONAX'S BRAKE PASTE</i>	12-CANS / SHOP	1-PER THIS SHEET	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

Santa Monica Auto

Date	User	Owner / Manager	Interviewer	Product I.D.
7/1/04	BENG	EDUARDO	JON ZAVOGL	25% 30% ACETONE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
JAMSON'S BRACE PART WASHER	12-CANS/SHOP	1-PER THIS SHEET	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

Santa Monica Auto

Date	User	Owner / Manager	Interviewer	Product ID.
7/1/04	CATARINA	EDUARDO	JANE ZANADOL	25% SOY ACETONE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
SONNENOL <i>SONNENOL</i> WAX <i>WAX</i>	<i>12-CARS/SHOP</i>	<i>1-PER THIS SHEET</i>	<i>1-CAR</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAYBE.</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

BIG BLUE BUS

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/11/04</i>	<i>MECH AS</i>	<i>GERTY</i>	<i>JOHN ZWART</i>	<i>855/25 567/ACER/100 -TAL 66.0</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	<u>Carburetor & Fuel Injection System Cleaning</u>

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>AMERICAN TROUBLE-SPRAY 203311-2 CLEANER</i>	<i>2-CANS</i>	<i>EARLY</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>NO, ALMOST</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

MERLUDES - BENZ

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/1/04</i>	<i>KEN</i>	<i>MEKE HAUSER</i>	<i>JOY ZIMMEL</i>	<i>2570 2-7/4267-6 EX CAR</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	<u>Carburetor & Fuel Injection System Cleaning</u>

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MOL BRAKE CLEAN</i>	<i>2-CANS/WK</i>	<i>KEN</i>	<i>2-01.45</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD OR BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

WORKED VERY GOOD FOR FILTERS - 2 - TENDING LOW VALUES

Manager Comments

Automotive Aerosol Field Testing Interview

IRA NEWMAN'S

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/23/02</i>	<i>Scott</i>	<i>IRA Newman</i>	<i>John Zambell</i>	<i>3570 Sol Accion Tol. CA</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>WOULD BE OK IF NOT FOR THE VILE BODY VINE CLEANER</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

JRA NEWMAN'S

Date	User	Owner / Manager	Interviewer	Product ID.
<i>6/24/01</i>	<i>NEWMAN</i>	<i>JRA NEWMAN</i>	<i>JOHN ZAJACK</i>	<i>257009/100000 TAL 002</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>IF LESS EXPENSIVE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL ROSE DRIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>4/30/1</i>	<i>ARLEN LUES</i>	<i>NEIL</i>	<i>JOHN ZAVOGL</i>	<i>354857/1107910-2nd Gen</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
	<i>1-CAN</i>	<i>1</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>DON'T KNOW</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
Worked well on throttle body valves

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL ROSS DRIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/24/04</i>	<i>AVI FNO</i>	<i>NECK</i>	<i>Tom Zander</i>	<i>35% 501/100000E T-100</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	<u>Carburetor & Fuel Injection System Cleaning</u>

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
	<i>1-CAN</i>	<i>1</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
Worked well on throttle linkage cables

Manager Comments

Engine Degreasers

Automotive Aerosol Field Testing Interview

4/6/04
Date **User** **Owner / Manager** **Interviewer** **Product I.D.**
 ARBUCEN ARBUCEN JOHN ZAVADZL *AKT 200403703*

Type of Cleaning Performed (Circle One Only)

General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	1	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	COULD NOT KNOW
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, PREFER BULK PRODUCT
Could you clean adequately if you had only the test product	YES

User Comments
 BEST OUT OF ALL 7-TEST PRODUCTS

Interviewer Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/13	ARMAN	ARMAN	JOHN ZAVAGELI	RYZEN GENERAL CLEANER/DEGREASER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1	1-CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, RINSED
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO.

User Comments

DIRTY ACC CLEAN

Manager Comments

Automotive Aerosol Field Testing Interview

TRIPLE SHENG

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>3/5/04</i>	<i>ARMEN</i>	<i>ARMEN</i>	<i>JOHN ZAVADEL</i>	<i>K42EN ENG DEG 2</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		<i>1</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO N/A RINSED</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

Doesn't CLEAN WELL, NOT GOOD ENOUGH TO CLEAN ENGINES

Manager Comments

Automotive Aerosol Field Testing Interview

TRIPLE SHINE

Date	User	Owner / Manager	Interviewer	Product ID.
1/24	ARLEN	ARLEN	JOHN ZAMDEL	AKST 47749 <i>FORMER</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, BRUNSED
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, USES BULK CLEANER
Could you clean adequately if you had only the test product	YES

User Comments
*CLEAN OK, BUT PREFER BULK PRODUCT, USES BULK FOR
 MULTIPURPOSE DEGREASING.*

Manager Comments

Automotive Aerosol Field Testing Interview

TRIPLE SHINE

Date	User	Owner / Manager	Interviewer	Product ID.
4/25	ARMEN	ARMEN	JOHN ZAVADIL	INTRAFLEX (IAC) MOTOR OIL MOTOR OIL DEGREASER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
1: it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, REMOVED
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	COULDN'T TELL, DIFFERENT
Did it take longer to clean	NO
Did you like the product	YES, OK.
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

USES BULK CLEANER (CONCENTRATE) FOR MULTIPLE-PURPOSE CLEANING & DEGREASING. COMPARE TO GUNK THIS CLEANED BETTER.

Tester Comments

Automotive Aerosol Field Testing Interview

TRIPLE SHINE

Date	User	Owner / Manager	Interviewer	Product ID.
3/90	ARMEN	ARMEN	JOHN ZWARTZ	SENDEL GREEN

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD.
Did you use more volume than your current cleaner	COULD NOT KNOW.
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, PREFER BULK CLEANER.
Could you clean adequately if you had only the test product	YES

User Comments

ONE OF THE BEST OF THE AEROSOL PRODUCTS TESTED.

Manager Comments

Automotive Aerosol Field Testing Interview

TRIPLE SHINE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>3/25</i>	<i>ARMEN</i>	<i>ARMEN</i>	<i>JOHN ZAVADEL</i>	<i>GLUNK EUBANK ENGINE RESTORER</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		<i>1</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
If it have an objectionable odor	<i>YES, SMELLED LIKE DIESEL OR SOLVENT.</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO N/A</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>COULDN'T TELL DIFFERENT.</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>MAYBE</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WOULDN'T USE OR BUY THE PRODUCT. USES CONCENTRATE
ALSO WAS IRRITATED BY THE SMELL*

Interviewer Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
3/5/09	VKCF	VKCF	John Zumbiel	As Seen in Product Catalog/Deq

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1	1-CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, BURNING
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DIDN'T CLEAN VERY WELL ON GREASY GRASS-OIL

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
3/11/04	VRETS	VRETS	Tom Zavaret	REV 2508 MARCH 01-02

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1 - DETROIT JENCO / OCE	2 - MTS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, RINSED
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD OR BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive , if more expensive)	YES, IF LESS EXPENSIVE
Could you clean adequately if you had only the test product	YES

User Comments

CLEANED WELL, BUT WOULD BE HARD TO SWITCH FROM BULK PRODUCT

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
10/26	VAF	VAF	Tom ZAVANET	R4204 Case Dec 2

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1 - DEWCO	2 - CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, BROWN
Did it have too much foam	-
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD OR BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES.

User Comments

CLEANED AS GOOD OR BETTER THAN CURRENT CLEANER. GOOD DELIVERY FROM THE CAN. MIGHT SWITCH, BUT PREFER BULK PRODUCTS WHICH CAN BE USE FOR VARIOUS APPLICATIONS

Interviewer Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
5/25	VREJ	VREJ	John ZAWADZKI	9-LET FORTING CLEAN L-7765

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1 - GUN DREG / ACMEUR	2 - CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, RINSED
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	YES, HARD TO TELL - USE CONCENTRATE.
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, NOT AS GOOD AS CURRENT CLEANER
Could you clean adequately if you had only the test product	YES

User Comments

TESTED THIS PRODUCT ALONG SIDE THE GUNK ENGINE
FOAMY BASTE, LIRED GUNK BETTER, THOUGHT GUNK DECREASED
BETTER

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
1/23/85	VREJT	VREJT	John Zamost	INSTANTANEOUS (PAC) PROXEL CLEANER (PAC)

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<input checked="" type="radio"/> Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1 - ENG DEGREASER/PAINT	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	OK, COULD HAVE BEEN BETTER
Did you like the delivery pattern	OK, COULD HAVE BEEN BETTER
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, REWASHER
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD.
Did you use more volume than your current cleaner	YES, FOR TESTING
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE IF LESS EXPENSIVE
Could you clean adequately if you had only the test product	YES

User Comments

AFTER USING OTHER TEST SAMPLE, THOUGHT THE SPRAY COULD BE BETTER. DID OK ON CLEANING, WOULD PROBABLY NOT SWITCH FROM THE CURRENT PRODUCT BECAUSE THEY LIKE A CONCENTRATED (10:1) G. TECH. IS USED FOR MANY PURPOSES.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
2/26	VREX	VREX	John Zavortz	Simple Green

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<input checked="" type="radio"/> Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1-DETAILER	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO
Did you like the delivery pattern	NO TO WIDE
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, RINSED
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD OR BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO,
Could you clean adequately if you had only the test product	YES

User Comments

USER THOUGHT IT CLEANED GOOD, BUT DELIVERY WAS NOT GOOD FOR ENGINE DEGREASING

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/25	VRETS	VRETS	JOE ZAWADIL	CORR PAINT CORROSION 21278

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		1-ENG. D/G/DETAILER	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO, WEARS MASK
Did it have an objectionable odor	NO, WEARS MASK
Did it leave an unacceptable residue	NO, REASED
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	COULDN'T TELL, USES A CONCENTRATE
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE IF LESS EXPENSIVE
Could you clean adequately if you had only the test product	YES

User Comments

DID GOOD ON CLEANING (DEGREASING) BUT PROBABLY WOULD NOT SWITCH FROM USING A CONCENTRATE

Interviewer Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/1/04	JAVIER	JAVIER GONZALEZ	JAN ZAMMEL	ACT SCOURUB

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
KISS-OFF	5-6 GALLONS		2-GONS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, RINSED
Did it have too much foam	YES, TOO MUCH FOAM - F-TO THICK
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	N/A USES CONCENTRATE
Did it take longer to clean	YES
Did you like the product	NO,
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, BUT WOULD TAKE VERY LONG TO CLEAN

User Comments

CLEANER OK, BUT DID NOT LIKE THE HEAVY FOAM. WOULD NOT BUY IT BECAUSE OF THE FOAM.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/14/04	JAVIER	JAVIER GONZALEZ	JOHN ZAVARIC	KYZEN'S AEROSOL CLEANER/DEG

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
KISS-OFF	5-6 GALLONS	1-DETAILER	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, RINSED
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	N/A USES CONCENTRATE
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, PREFER BULK CONCENTRATE
Could you clean adequately if you had only the test product	YES

User Comments

LIKED THE CLEANING, GOOD DELIVERY - E-VOLUME, LIKED THAT IT HAD VERY LITTLE FOAM.

Manager Comments

Automotive Aerosol Field Testing Interview

CALIFORNIA CAR WASH/DIETAL

Date	User	Owner/Manager	Interviewer	Product I.D.
9/24	W. J.

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
KISS-CFP	55 GALS/MONTH	1-DEALER/PERSONAL	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, REUSED
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO, HARD TO TELL
Did it take longer to clean	NO
Did you like the product	YES BUT NOT AS WELL AS CURRENT PRODUCT
Would you buy the test product	NO WOULD BUY CURRENT PRODUCT
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

*WAS USED BEFORE THAN CURRENT & SAMPLE CIRCUL, NOT AS GOOD AS
AS AXIT-FORMULATED WITH GOOD FOAM, 2-SPRAY, COULD SEE PART
-2-COLS DISAPPEARING FOR TOWEL*

Manager Comments

USE 5 LITER CLEANER, DON'T USE TOWEL

Automotive Aerosol Field Testing Interview

CALIFORNIA CARWASH / DETAIL

Date	User	Owner / Manager	Interviewer	Product ID.
<i>9/24</i>	<i>JANICE</i>	<i>JANICE GONZALEZ</i>	<i>JANICE ZAVAZEK</i>	<i>9027 10-117026 6-7268</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>FI 25 17 F W/3/5/07 1.12 C/08 2/02/07</i>	<i>55-6366-4/15-2/11</i>	<i>1-2/02/07/1/02/07</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO, RINSED</i>
Did it have too much foam	<i>NO, GOOD FOAM</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO, WOULD PREFER TEST</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, NOT AS WELL AS CURRENT PRODUCT</i>
Would you buy the test product	<i>NO, WOULD BUY CURRENT PRODUCT</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
*WORKED BETTER THAN OTHER 3 CLEANERS TRIED (WORK KYLE, STAN, JIM)
 HAD A GOOD FOAM & SPRAY, COULD SEE FOAM DURING APPLICATION*

Manager Comments
*USE 13.6K DEGREASER CURRENTLY LIKE USING 13.6K
 IN PRESSURE SPRAYER, PREFER NO FOAM, IT IS EASIER
 TO SEE THE CLEANING OUTCOME FOAM*

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
9/24	FANTER	FANTER CONTRACTS	JOHN ZAVAZZINI	Simple Green

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
KISS-CUT	SEVERAL/TWICE	1-DEGREASER	N/A

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO, TOO MISTY, TOO LIGHT/LITE
Did you like the delivery pattern	NO, TOO WIDE, NO PRESSURE
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, RINSED
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	NOT VERY GOOD, BUT NOT TERRIBLE
Did you use more volume than your current cleaner	NO, COULDNT TELL
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

CLEANING WAS SLOW & POOR, DELIVERY WAS A LITTLE
FOAM, WAS LITE, SINCE FIRE ONLY CLEANER

Manager Comments

USES BULK CLEANER

Automotive Aerosol Field Testing Interview

CALIFORNIA CAR WASH/DETAIL

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/24</i>	<i>J. J. J.</i>	<i>Javier Gonzalez</i>	<i>John Zambelli</i>	<i>GENK 15-0000-00000</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>KISS-OFF</i>	<i>55 GAL / WEEK</i>	<i>1-DETAILER / 1000</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO, RESIDUE</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO, COULD NOT TELL</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, NOT AS WELL AS CURRENT PRODUCT</i>
Would you buy the test product	<i>NO, WOULD BUY CURRENT PRODUCT</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments

*(I WOULD PREFER THAN SOME OTHERS, BUT NOT AS WELL AS
KISS-OFF. NOT AS GOOD AS KISS-OFF. I WOULD BUY
KISS-OFF. I WOULD BUY THE TEST PRODUCT.*

Manager Comments

YES, BUT CLEANER, DOESN'T LEAVE FOAM.

Automotive Aerosol Field Testing Interview

CALIFORNIA CAR WASH/DETAIL

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/24</i>	<i>J. J. J.</i>	<i>James Gonzalez</i>	<i>Tom Zwickel</i>	<i>66124 KISS CAR WASH/DETAIL</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>KISS CWF</i>	<i>55 GAL / WEEK</i>	<i>1-DETAILS / WEEK</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO, REWASH</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO, CAN'T REALLY TELL</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, NOT AS WELL AS CURRENT PRODUCT</i>
Would you buy the test product	<i>NO, WOULD BUY CURRENT PRODUCT</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments

*WORKS BETTER THAN SOME OTHERS, BUT NOT AS WELL AS
KISS & ART. AND A GOOD FOAM. E-GRAB E-GRAB SEE
DUST & FILLS DISHES WITH THE FOAM.*

Manager Comments

YES, BUT CLEANER, DOESN'T LIKE FOAM.

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
3/18/04	José JIMENEZ	Tony PEREZ	John Zumbly	4350 GREEN DEGREASER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
4350 GREEN DEGREASER	N/A	1-7 MECHANICS	N/A

Question	User's Response
Did it clean sufficiently	YES, TOOK LONGER TO RINSE ALL SOAP
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	
Did it have too much foam	NO, LIKE FOAM
Cleaning versus current product. (Terrible, almost as good, as good, better)	NO AS GOOD, OR BETTER
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, LIKE BULK PRODUCT
Could you clean adequately if you had only the test product	YES

User Comments

- FEARED WOULD BE PRESENTED CHUCKY SO TO SEE WHERE IT CLEANED
- DEPLETED THIS INSTEAD OF GETTING SOME GREEN, HAZARD, AXES

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
3/1/07	JOE SIMONCZ	JOHN PEREZ	JOE ZAMORA	KY 260 4/2001 UC-22

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
PERFORMANCE WAXES LUCARD	N/A	1-4 DEALERS	N/A

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	NO, WOOD PATTERN
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES.
Did it have an objectionable odor	NO.
Did it leave an unacceptable residue	N/A RINSE.
Did it have too much foam	NO, NOT ENOUGH FOAM PROPEATED TO SCUM
Cleaning versus current product. (Terrible, almost as good, as good, better)	A NOT TERRIBLE, BUT DIDN'T LIKE IT.
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DIDN'T CLEAN WELL.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
3/16/07	JON SIMONZ	TONY PISLIZ	JOHN ZIMMER	495-10 Prestone Oil-Stop-A-2

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<input checked="" type="radio"/> Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
495-10 PRESTONE OIL-STOP-A-2	N/A	1-4 DETAILERS	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, COULD BE STRONGER
Did you like the delivery pattern	NO, COULD BE USED
Did it dry sufficiently	N/A,
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, REUSED
Did it have too much foam	NO, OK
Cleaning versus current product. (Terrible, almost as good, as good, better)	NO AS GOOD OR BETTER
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, LIKE BACK CLEANER
Could you clean adequately if you had only the test product	YES, FOR ENGINE DEGREASERS

User Comments
 LIKED THE CLEANING BUT DELIVERY NOT GREAT

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
3/19/24	Tom Fernandez	Tom Perez	Tom Zander	155-15, Emu

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	1-4 Detailers	N/A

Question	User's Response
Did it clean sufficiently	YES, CLEANED BATTERY POST WELL
Did you like the delivery rate	NO, TOO MUCH PRESSURE, SPLATTERS
Did you like the delivery pattern	NO, TOO NARROW.
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, REUSED
Did it have too much foam	NO, WOULD LIKE FEELING TO SPRAY CLEANER
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD.
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES.

User Comments

WASN'T A BAD CLEANER, FOAM APPEARED TO FAST, THE DELIVERY PATTERN TOO NARROW - PRESSURE IS TOO HIGH, THE HIGH PRESSURE CAUSE PRODUCT TO SPLATTER - PATTERN IS TOO NARROW.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/26/04	Tom Fernandez	Tom Perez	Jon Zandil	MARSHALL'S

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AWARD MOTOR LIQUIDS	N/A	1-4 OCTOBER 05	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, REUSED
Did it have too much foam	NO, PROVE GOOD COVERAGE.
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

LIKED THE DELIVERY PATTERN & PRESSURE, DIDN'T CLEAN THAT WELL. COULD MAKE IT WORK IF THEY HAD TO USE IT.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
3/2/01	Joe Jimenez	TONY PEREZ	JOHN ZAVADIL	STAPLE COCCON

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AUTOMAX SMALL CANNON	N/A	14 DETACHES	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, WOULD LIKE MORE PRESSURE
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A, RESIDUE
Did it have too much foam	NO, OK AMOUNT
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

WASHING BAD CLEANING, DELIVERY PATTERN OK, COULD BE A
LITTLE NARROWER, NOT ENOUGH PRESSURE OR VOLUME ON
THE NECESSARY

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/2/04	JOE SEMENECZ	TOM PEACE	JOHN ZAVADEL	6000K ^{Formula} _{CONCENTRATED} BLENDED

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AUTOMOBILE / LIGHT DUTY	AUTOMOBILE / LIGHT DUTY	1-4 DETAILERS	

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, NOT ENOUGH PRESSURE
Did you like the delivery pattern	NO, TOO NARROW
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO, RINSED
Did it have too much foam	NO, GOOD FOAM
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, USES BUCK CLEANER
Could you clean adequately if you had only the test product	YES

User Comments
 DIDN'T LIKE THE SMALL, SPINDLY NOZZLE - DIDN'T LIKE
 THE DELIVERY PATTERN, IT WOULD BE A STRONG TAKE TO HAVE
 TO COVER THE WHOLE ENGINE COMPARTMENT

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST PAUL DETHLOFF

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>3/4</i>	<i>Paul DETHLOFF</i>	<i>N/A</i>	<i>Jon ZAVADEL</i>	<i>ACT SCRUBBER</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>N/A / NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES, IF CANE WAS LARGER</i>
Would you buy the test product for home or personal use	<i>YES " " " "</i>
Would you buy your current product for home or personal use	<i>N/A</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
NEED MORE PRODUCT PER CAN

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST PAUL DETHLOFF

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>3/24</i>	<i>PAUL DETHLOFF</i>	<i>N/A</i>	<i>JOE ZAWADZKI</i>	<i>15720A Aerosol Degreaser</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO, RINSED</i>
Did it have too much foam	<i>N/A</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>N/A YES</i>
Would you buy your current product for home or personal use	<i>YES N/A</i>
Would you switch to the test product (if less expensive , if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

BIGGER CAN WOULD BE BETTER

Manager Comments

Automotive Aerosol Field Testing Interview

CUSTOMER TEST PAUL DETHLOFF

Date	User	Owner / Manager	Interviewer	Product ID.
<i>3/24</i>	<i>Paul Dethloff</i>	<i>N/A</i>	<i>Steve ZAMMEL</i>	<i>RSV2504 438500-00-1.1</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>NO, LEAK</i>
Did you like the delivery pattern	<i>NO, TOO WIDE, COULD NOT CLEAN TIGHT AREAS</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO, RINSED</i>
Did it have too much foam	<i>N/A</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO, DIDN'T SPRAY WELL, LEAK PRESSURE, LEAK AIRGUN</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>N/A</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

LEAKS SPRAY, DELIVERY PATTERN TOO WIDE

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST PAUL DEWULF

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>2/19/74</i>	<i>Paul Dewulf</i>	<i>N/A</i>	<i>John Zavadil</i>	<i>K422CH ENG. DES. 2</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES, KIND OF NARROW</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO, RINSED</i>
Did it have too much foam	<i>N/A/NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO, CAN VOLUME TO SMALL, USED UP TO FAST</i>
Would you buy the test product for home or personal use	<i>NO, CAN VOLUME TO SMALL, USED UP TO FAST</i>
Would you buy your current product for home or personal use	<i>N/A</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
*PATTERN A LITTLE NARROW, MIGHT BE TOO MUCH PRESSURE, CAN
 VOLUME USED UP TO FAST, MIGHT DUE TO EXCESSIVE PRESSURE.*

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST PAUL DETROIT

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>2/24</i>	<i>Paul Detroit</i>	<i>N/A</i>	<i>John Lamm</i>	<i>part # 7724</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>YES, TURN RUBBER WHITE,</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>N/A RINSE</i>
Did it have too much foam	<i>N/A/NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO, BECAUSE TURN RUBBER & POSITELY ALREADY WHITE</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>N/A</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>COULD ADEQUATELY CLEAN, BUT TURN COSSA'S WHITE</i>

User Comments

WHITE CLEANING OF RUBBER LOOKS LIKE IT SOCKED OUT MOISTURE,

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST PAUL DETILLOFF

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>2/24</i>	<i>Paul Detiloff</i>	<i>N/A</i>	<i>JOE LAVADEL</i>	<i>MIRACLEAN ENGINE DEGREASER MAC</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO, REVERSE</i>
Did it have too much foam	<i>N/A</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>N/A</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

REVERSE CAN BE BETTER

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST PAUL DETHLIEFF

Date	User	Owner/Manager	Interviewer	Product I.D.
9/24	PAUL DETHLIEFF	N/A	JOHN ZAVARET	STAMP GREEN

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, NOT ENOUGH PRESSURE
Did you like the delivery pattern	NO, TOO WIDE - NEED NARROW
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A
Did it have too much foam	NA/NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

PRESSURE WAS WEAK - E- PATTERN TOO WIDE - COULD NOT GET INTO NARROW AREAS.

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST PAUL DETHLOFF

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>9/24</i>	<i>PAUL DETHLOFF</i>	<i>N/A</i>	<i>JOHN ZWABIG</i>	<i>GLINK ENGINE FRESHNESS</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>N/A</i>
Did it have too much foam	<i>N/A / NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>N/A</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/29	BRIET PAUZ	N/A	Jean ZAVOITZ	ACT SCRUBBER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, BRASS/AL
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

LIKED THE SCRUBBER BEST OUT OF FOUR TESTED THIS DAY (KRYEN: ACROSS, DEGREASER II, KRYEN AEROSOL CLEANER, E-CLEANER) EVENING BATTLE, GOOD FOAM, GOOD DELIVERY PRESSURE - E-MITTER, CLEANER W/ E-C AND NOT LEAVE A RESIDUE

Manager Comments

WOULD LIKE MORE PRODUCT IN THE CAN, (BCE TEST CAN)

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/29	Brent Buz	N/A	John Zawadzki	R4207 KROCK CLEANER 26264570

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<input checked="" type="radio"/> Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, TOO MUCH PRESSURE SPLATTERED
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES LEFT WHITE RESIDUE ON PLASTICS
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES, RESIDUE ON PLASTICS
Did it have too much foam	NO, VERY LITTLE FOAM, PREFER MORE FOAM
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO, CLEANED WELL, DIDN'T LIKE SMOEL OR DELIVERY
Would you buy the test product	NO
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES.

User Comments

DIDN'T LIKE DELIVERY, TOO MUCH PRESSURE, WOULD PREFER SOFTER
 FOAM, ITS EASIER TO SEE WHAT AREAS WERE COVERED WHEN YOU HAVE
 MORE FOAM, DID NOT LIKE SMELL, & LEFT WHITE RESIDUE
 ON PLASTIC. WHITE RESIDUE DID COME OFF AND IT CLEANED WELL.

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/19	Bobby Balz	N/A	John Zanetti	125200 AEROSOL DEGREASER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, TO MUCH PRESSURE.
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, LEFT WHITE RESIDUE ON BATTERY.
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES, LEFT A WHITE RESIDUE, ON BATTERY CASTING.
Did it have too much foam	NO, VERY LITTLE FOAM, WOULD PREFER MORE FOAM
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO, CLEANED WEL, BUT LITTLE FOAM, HIGH PRESSURE & SQUEL
Would you buy the test product	NO
Would you buy the test product for home or personal use	YES N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES,

User Comments

DELIVERY PRESSURE TO HIGH, DID NOT HAVE ENOUGH FOAM, DID NOT LIKE THE SQUEL. PRODUCT DID CLEAN WELL, BUT IT LEFT A WHITE RESIDUE ON BATTERY CASTING. BROT THOUGHT A RUBBER CONDITIONING ADDITIVE WOULD WORK WELL TO THE CLEANER.

Manager Comments

Automotive Aerosol Field Testing Interview

~~TESTER~~ TEST CONSUMER

Date	User	Owner / Manager	Interviewer	Product I.D.
3/11/04	FRANK BOLZ	N/A	Jim ZWANEK	KYRON ENG. DEGREASER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<input checked="" type="radio"/> Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	N/A, (RUBBER)
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES, (CLEANER)
Would you buy the test product	NO
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

~~WOULD NOT BUY BECAUSE OF PRICE, STAYS CLEANER OK
(BUT CLEANER WAS 13.71)~~

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/11/14	BRET BALZ	N/A	John Zawadzki	14011 E-7768

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO TO MUCH PRESSURE
Did you like the delivery pattern	YES
Did it dry sufficiently	NO,
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive , if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

WEREN'T IMPRESSED OVERALL, HAVE USED BETTER PRODUCTS

Manager Comments

Automotive Aerosol Field Testing Interview

Consumer TEST

Date	User	Owner/Manager	Interviewer	Product I.D.
<i>3/11/04</i>	<i>BBEST BALZ</i>	<i>N/A</i>	<i>SON ZAWALL</i>	<i>MTR-CHEM</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>NO,</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO, WORKED COMPLETELY SMOOTH</i>
Did it leave an unacceptable residue	<i>N/A, RE-USED</i>
Did it have too much foam	<i>N/A</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>N/A</i>
Would you buy your current product for home or personal use	<i>N/A</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*LIKED THAT CAN COULD BE TIPPED - & - PRODUCT CONTAINED
TO BE DELIVERED FROM THE CAN.*

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/14/02</i>	<i>BRETT BALZ</i>	<i>N/A</i>	<i>Jim Zander</i>	<i>STRAPE GARDEN</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>NO</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>YES, WINDERS BECAME CORRODED</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>N/A, REASON:</i>
Did it have too much foam	<i>N/A</i>
Cleaning versus current product, (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>N/A</i>
Would you buy your current product for home or personal use	<i>N/A</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
CLEANED GREASE - E-COL, BUT DELIVERY WAS NOT GOOD

Manager Comments

Automotive Aerosol Field Testing Interview

Consumer TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>3/11/01</i>	<i>BRETT BALZ</i>	<i>N/A</i>	<i>Jim Zander</i>	<i>STAIN GREEN</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>N/A</i>	<i>N/A</i>	<i>N/A</i>	<i>N/A</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>NO</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>YES WHITE RESIDUE ON HOSES</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>N/A, RESIDUE</i>
Did it have too much foam	<i>N/A</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>N/A</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>N/A</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>N/A</i>
Would you buy your current product for home or personal use	<i>N/A</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

CLEANED GREASE - E-COL, BUT DELIVERY WAS NOT GOOD

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/29	Brett Boltz	N/A	Jon Zwald	GENK FRAM ENGINE BRATE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, RINSED
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

LIKED GENK FRAM ENGINE BRATE SCUMPS BEST OF FOUR TESTED THIS DAY.
 (KRYZLINE BRAND DEGREASER IS AEROSOL CLEANER-E-ACT SCRUBBER,
 GOOD FRAM, DELIVERY-E-CLEANING, BUT NOT LEAVE RESIDUE.

Manager Comments

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/3/01	Steve Price	N/A	Tom Zampar	W/2001 Audi A8000

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, SPOTTED PLASTICS WHITE STUFF
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	N/A
Did it have too much foam	N/A
Compared to your current product, how would you rate this product (terrible, almost as good, as good, better)	SAME AS PLASTICS
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for commercial or personal use	NO
Would you buy your current product for commercial or personal use	N/A
Would you switch to the test product if it was less expensive, if more expensive	N/A
Would you clean adequately if you had to use the test product	N/A

User Comments
 DIDN'T CLEAN AS WELL AS EXPECTED - LEFT STAINING ON PLASTICS - RUBBER

Manager Comments

CONSUMER FIELD TESTING INTERVIEW

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product ID.
2/2/01	Steve Poole	N/A	Don Zupac	114101 Case 2001-11

Type of Cleaning Performed
(Circle One Only)

General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	N/A
Leaning versus current product. (terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for me or personal use	NO
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Would you clean adequately if you had only the test product	N/A

User Comments

DISAPPOINTED FAST DOESN'T GIVE A CHANCE TO STAY ON
PARTS. THE ONLY THING THAT COULD CLEAN BETTER, HAD UNPLEASANT SMELL

Manager Comments

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product ID.
4/9/01	STEVE PINE		Tom Palmer	K42074 EUC 2001 DEGREASER

Type of Cleaning Performed
(Circle One Only)

General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, LEFT SPOTS ALMOST LIKE WATER SPOTS
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	N/A RINSED YES, LEFT A LITTLE
Did it have too much foam	N/A
Compared versus current product (preferable, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Would you clean adequately if you had to use the test product	N/A

User Comments

CLEANED OK, DID NOT LIKE SPOTTING OF PARTS - LEFT
+ FEEL THAT WIPES OFF, DID NOT LIKE THE
SMELL

Manager Comments

CONSUMER TESTING Interview

Date	User	Owner / Manager	Interviewer	Product ID.
3/3/04	Steve Peone	N/A	Jon Zawadz	Asst L-770's 1042126

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, STAINED ANTILOCK SURFACE - 2 Black Plastic
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NA, REWASHED
Did it have too much foam	N/A
Cleaning versus current product (terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES FOR CLEANING, NO FOR STAINING
Would you buy the test product	NO, STAINING
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product if less expensive, if more expensive	N/A
Could you clean adequately if you had only the test product	N/A

User Comments

Manager Comments

CONSUMER FIELD TESTING Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product ID.
7/13/04	STEVE PAOLE	N/A	JOHN ZAVAREL	MTRACHEM

Type of Cleaning Performed
(Circle One Only)

General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	NO, STILL GRIMY
Did you like the delivery rate	NO, TO SLOW/SLOW
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A, RINSED
Did it have too much foam	N/A
Cleaning versus current product (terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product if less expensive, if more expensive	N/A
Would you clean adequately if you had only the test product	N/A

User Comments

WOULD LIKE MORE PRESSURE, THICKER FOAM, WOULD LIKE MORE ADHESIVE CLEANING

Manager Comments

CONSUMER TESTING Interview

Date	User	Owner / Manager	Interviewer	Product ID.
4/2/01	Sirve Proce	N/A	John ZAMANT	ENGINE GREASE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	NO, DIDNT CLEAN HEAVY GREASE
Did you like the delivery rate	NO, TO SLOW
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, RINSE
Did it have too much foam	N/A
Compared versus current product (inferior, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	N/A
Would you switch to the test product if less expensive, if more expensive	N/A
Could you clean adequately if you had only the test product	N/A

User Comments
 DIDNT CUT HEAVY GREASE, SPRAY WAS WEAK, DIDNT SEEM TO PENETRATE.

Manager Comments

CONSUMER TEST Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product ID.
6/10/1	STEVE POWELL	N/A	Jim ZAVADEL	BLINK BROWN ENGINE RESTORE

Type of Cleaning Performed
(Circle One Only)

General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A
Did it have too much foam	N/A
Compared versus current product. (terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	N/A

User Comments

WOULD HAVE WORKED BETTER IF SOAKED LONGER

Interviewer Comments

Brake Cleaners / General Purpose Degreasers

Automotive Aerosol Field Testing Interview

ARCO PARTNERSHIP

Date	User	Owner / Manager	Interviewer	Product I.D.
7/19/04	RAFER	MATHEW	JOE ZAVARZ	ARCO NEW FLOW 2000

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GENUINE BRAKE CLEANER	6-12 CARS	1-MECH	4-CARS OF TEST PROD

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	NO ALMOST AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

ON BRAKES IT WORKS OK, NOT GREAT, TOOK ALOT LONGER TO CLEAN IT UP, MESSY & TOOK LONGER TO GET BRAKE CUT GRIND & OFF ON BRAKE UNLESS YOU SCRUB

Manager Comments

Automotive Aerosol Field Testing Interview

INCC PARTNERSHIP

Date	User	Owner / Manager	Interviewer	Product ID.
<i>4/5/67</i>	<i>RAFIK</i>	<i>MICHAEL</i>	<i>JOE ZAVADEL</i>	<i>TRIP NO. 75-2000 L-7167</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>GUNK BRKCL CLEANER</i>	<i>6-12 CANS</i>	<i>1-MECH</i>	<i>4 CANS OF TEST PRODUCT</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
1 it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>TERrible</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*ONLY 4 CANS OF EP SPRAYED - ALLOWED TO STAND FOR 3-5 MINUTES
THE SPRAY APPLIED TO CAR'S A FINE CLEANER FOR PAINT GILLS*

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
5/14/04	SERGE LOPEZ	SERGE LOPEZ	JOHN ZWADL	TEST NEW FORMULA L-7769

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments
 DID NOT CLEAN OIL AND GREASE, CLEANED BRAKE DUST
 WORKED OK FOR DRUM BRAKE CLEANING, NEEDED TO MUCH MANUAL
 SCRUBBING TO CLEAN GREASE & OILY PARTS

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
5/14/04	SERGIO LOPEZ	SERGIO LOPEZ	JOHN ZAVALLI	FIRST NEW FORMULA L-7769

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments
 DID NOT CLEAN OIL AND GREASE, CLEANED BRAKE DUST
 WORKED OK FOR DRUM BRAKE CLEANING, NEEDED TO MUCH MANUAL
 SCRUBBING TO CLEAN GREASE & OILY PARTS

Manager Comments

Automotive Aerosol Field Testing Interview

SAND TRUCK - E-WHEEL

Date	User	Owner / Manager	Interviewer	Product I.D.
1/19/04	HOWARD	HOWARD	SON ZAVADIL	APPT. PERFORMANCE L-204

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
VARIOUS / CRC MOSTLY	10-CANS WEEK	1-2 MECH	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, ABOUT SAME AS WATER, LITTLE SLOW
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES YELLOWISH RESIDUE, WOULD DRY, HAD TO BE RINSED
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES, NEEDED SOME SCRUBBING TO CLEAN COMPLETELY
Did you like the product	YES, EQUAL TO THE OTHER CLEANER
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, WOULD NEED ANOTHER PRODUCT, HIGH PRESSURE AIR

User Comments

FOR BRAKES WORKS OK, HAD TO SCRUB-E- HAD TO HAVE RESIDUE RINSED OFF. COULD USE THE PRODUCT FOR SOME CLEANING, HOWEVER WOULD NOT WORK FOR ALL CLEANING APPLICATIONS.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/1/04	Tom Esquivel	CRICK MORGAN	Tom Zawadzki	MATT NGUYEN L-7764

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ORC BOMBER CLEANER	24-CARS/WEEK	1-TESTING	8-CARS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, VERY SLOW
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, LEFT WHITE RESIDUE ON BELTS & HOSE, PLASTICS
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES, LEFT WHITE RESIDUE
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, WOULD BEWARE MORE LABEL & TIME

User Comments

WORKS BEST IF USED IN A TANK STOP APPLICATION, SPRAY LET STAND
REACT AFTER 20-30 SECONDS

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN'S AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/17/04</i>	<i>Tom Esquivel</i>	<i>Greg Morgan</i>	<i>John Zavarte</i>	<i>AKS 1004 TEST 1246 L-2769</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CAR BRAKE PARTS CLEANER</i>	<i>97 CANS/WEEK</i>	<i>1-TECHNICIAN</i>	<i>8-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>NO, WOULD LIKE WIDER PATTERN</i>
Did it dry sufficiently	<i>YES, BLEW DRY BY AIR</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES, SIMILAR TO OTHER CLEANERS</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD, USES WATER BASE BRAKE CLEANING SYSTEM</i>
Did you use more volume than your current cleaner	<i>N/A USE WASHING SYSTEM</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, NOT BAD</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>N/A USE WATER BASED BRAKE WASHING</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
WORKED AS WELL AS WATER BASE BRAKE CLEANING SYSTEM.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
1/18/01	ARCNE-	EDUARDO	JAY ZAVADEL	FAST NEW FORMULA L-2709

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
FAST NEW FORMULA L-2709	12 CANS WEEK	2-TESTING	8 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, MORE PRESSURE
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, BLOW DRY W/AIR.
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	YES, CLOSE NOT MUCH LONGER
Did you like the product	YES
Would you buy the test product	YES, AT A REASONABLE PRICE
Would you buy the test product for home or personal use	YES, " " " "
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES IF MUCH LESS EXPENSIVE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/13/04</i>	<i>A. JEROME</i>	<i>EDUARDO</i>	<i>JOE ZAVARZ</i>	<i>1-7769</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BRAKE PARTS CLEANER</i>	<i>10-CANS/WK</i>	<i>ALTERNATE</i>	<i>4-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>NO, DON'T LIKE SOLVENT VAPORS</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
WORKED GOOD FOR DRUM BRAKE CLEANING

Manager Comments

Automotive Aerosol Field Testing Interview

Service Vehicle #1077

Date	User	Owner / Manager	Interviewer	Product I.D.
7/18/04	Benito	EDWARDS	John ZAVAZZ	TEST PRODUCT #1077

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRONZE BRASS CLEANER	12-CANS WEEK	5 C-2-TECH	8-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, COULD USE MORE PRESSURE
Did you like the delivery pattern	YES
Did it dry sufficiently	YES, TOOK LONGER
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, LEFT SLIPY FILM
Did it have too much foam	YES, LITTLE TO MUCH FOAM FOR BRAKES
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments
 DID NOT LIKE SLIPY/SLIPY FILM ON BRAKE AFTER IT DRIED

Manager Comments

Automotive Aerosol Field Testing Interview

Big Blue Box

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>4/25/14</i>	<i>SILVANO</i>	<i>GEITY</i>	<i>JOE Z</i>	<i>4278 MAX-TESTER</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		/	/

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>UNSURE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WORK FINE ON BRKES DIST E - GREEN FOR BRKES ASSY
B- CLEANING THE DRUMS. MANAGE TOOK A LITTLE LONGER TO CLEAN*

Manager Comments

Automotive Aerosol Field Testing Interview

Big Blue Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/25</i>	<i>SAM</i>	<i>GETTY</i>	<i>John ZAVARIL</i>	<i>AA027 NON-FOAMING</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>AMERICAN INDUSTRIAL</i>	<i>2-CANS/VEHICLE</i>	<i>1</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments
*DO NOT GO AFTER GREASE ONLY WERT. APPLY, LET SET FOR 5-MIN
 THE RE-APPLY WORKS BEST, HOWEVER STILL NOT
 VERY GOOD*

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
6/25	SAWANT	GUYA MORECA	JOHN ZAVADEL	ANTI-FOAMING

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRACE CLEANER	J-CARS/MECH	4-6	1-CAR

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES, BUT WANTED TO SEE IF FASTER DRYING
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	OK, ALMOST AS GOOD, WORKED OK
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO, PREFER EXISTING CLEANER
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, WOULD USE MORE CLEANER & TAKE LONGER TO CLEAN

User Comments

WORKED OK ON THE BRAKE SHOES & BRAKE COMPONENTS, WORKED
OK ON BRAKE DRUM, BUT TOOK LONGER TO CLEAN

Manager Comments

Automotive Aerosol Field Testing Interview

BTC Buses Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
7/30	SAM GIBSON	GENY MEDICA	SON ZANADZI	427-100-10000 4-7167

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICA INDUSTRIAL S.M. 4 BRACE CLEANER	2-3 TIMES PER WEEK	4-6	2-4 CANS / WEEK

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	NO, TOO WIDE
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

*WISH THE FDCA THAT WE ARE TRYING TO DEVELOP
WAS NON-TOXIC / NON-FLAMMABLE & BETTER ENVIRONMENTALLY FRIENDLY PRODUCTS
COULD HAVE A BETTER LABEL*

Manager Comments

Automotive Aerosol Field Testing Interview

Bill BLUE Bus

Date	User	Owner/Manager	Interviewer	Product I.D.
<i>7/26/94</i>	<i>ROFUCO COMPANY</i>	<i>GOTHE, MARIA</i>	<i>Tom ZAVARZI</i>	<i>NET NO. - 1012-6 L-7767</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BRAKE CLEANER</i>	<i>2-3 TIMES PER WEEK</i>	<i>4-6</i>	<i>2-3 TIMES PER WEEK</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product, (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NOT SURE</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES, HOWEVER ONLY FOR BRAKE DUST CLEANING</i>
Would you buy the test product for home or personal use	<i>YES " " " " " "</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*DIDN'T CLEAN SUFFICIENTLY TOOK LONGER TO CLEAN, & MORE
APPLICATIONS WOULD HAVE TO BE STAMPED FOR CLEANING*

Manager Comments

Automotive Aerosol Field Testing Interview

SIC BLUE BUS

Date	User	Owner / Manager	Interviewer	Product I.D.
4/30	BARBER, DANALD	GARY MORTON	JOE ZWARTZ	AKET 100-1000006 E-7269

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRAKE CLEANER	2-3 TIMES PER WEEK	4-6	2-3 TIMES PER WEEK

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO, WASH E-SEALS
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	YES, CALIBRATEDLY BETTER
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES, IF LESS EXPENSIVE ON BRAKES ONLY
Could you clean adequately if you had only the test product	YES

User Comments

*DIDNT CLEAN SUFFICIENTLY BECAUSE DIDNT CUT THE GREASE
MAYBE MORE PRESSURE WOULD HELP*

Manager Comments

Automotive Aerosol Field Testing Interview

BRAKE MASTERS

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>4/19/74</i>	<i>R. ...</i>	<i>ROM KRAVITSKY</i>	<i>JOHN ZAVONE</i>	<i>TEST NO. 1-7269</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>PSYCEL BRK MSTRS CARBURETOR AND FUEL INJECTOR</i>	<i>6-12 CANS</i>	<i>TEST PRODUCT 1: MECH</i>	<i>6-8 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES. IF AT ALL</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i> <i>NO I WOULD NOT CLEAN CARBURETOR & FUEL</i>

User Comments
CLEAN BRK MSTRS JUST ABOUT AS WELL AS WATER,

Manager Comments

Automotive Aerosol Field Testing Interview

CONNELL CLEVELAND

Date	User	Owner/Manager	Interviewer	Product I.D.
<i>4/13/04</i>	<i>Bridle Inn</i>	<i>Boston Russell</i>	<i>Tom Zambello</i>	<i>AUTOMOTIVE</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>WYNN'S NEW-COORDINATED</i>	<i>6-13 CANS</i>	<i>1-2 FOR BRAKES</i>	<i>4-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES, BUT ACCEPTABLE</i>
Did it have too much foam	<i>N/A</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, BEST OF TEST SAMPLE SO FAR</i>
Would you buy the test product	<i>YES, IF THAT WAS ALL THAT'S AVAILABLE</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>NO, WOULD BUY SOMEWHERE ELSE</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO, DOESN'T HAVE BETTER TEST AT WORK</i>
Could you clean adequately if you had only the test product	<i>YES, PROBABLY BE OK</i>

User Comments

WAS SLOWER THAN BRIDE CLEAN, AFTER CLEANING FRONT SEAT SPUN LONGER THAN NORMAL. BRAKE CLEAN ALSO SEEMS FOR REMOTE. DIDNT CLEAN HEAVY WHEEL GARDING VERY WELL. HOWEVER, WOULD NOT BE THE BRIDE CLEAN.

Manager Comments

Automotive Aerosol Field Testing Interview

CONNELL CHEVROLET

Date	User	Owner / Manager	Interviewer	Product I.D.
4/23/64	Joe Wells	John Russell	Joe Zavadil	PLANT NO. 1 - RACINE L-2769

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
WAXON'S TRANSCHEMICAL	N/A	N/A	1-2 GALS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, NOT REALLY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments
 DIDN'T LIKE THE PRODUCT. CURRENTLY USE VERY LITTLE OF AEROSOLS. USES WATER BASED SPRAY CABINET OR WAXES OVER TO THE HIGH PRESSURE WASHER TO CLEAN 99% APPROX PARTS. IF AN AEROSOL WOULD THEN IT SHOULD DRY QUICKLY.

Manager Comments

Automotive Aerosol Field Testing Interview

NEUMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/1/69</i>	<i>TRA NEUMAN</i>	<i>TRA NEUMAN</i>	<i>JOHN ZAWADZKI</i>	<i>WEST, NEW-TECH, INC. L-7769</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BRAKE CLEANER</i>	<i>1-2/week</i>	<i>1-MECH.</i>	<i>3-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>NO</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments
Washer requires more hand work, but handles the dust OK.

Manager Comments

Automotive Aerosol Field Testing Interview

JRA NCCU 2/1/12

Date	User	Owner/Manager	Interviewer	Product I.D.
<i>7/1/12</i>	<i>SLOTT</i>	<i>JRA NCCU</i>	<i>JOHN ZAVARZA</i>	<i>1257 NCCU 2/1/12</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BRAYCURE</i>	<i>1-2 WEEKS</i>	<i>1-2 MECH</i>	<i>3</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO, TOO MUCH PRESSURE</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>PROBABLY, SOAPY / STICKY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

NOSE DRIVE CAR

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>4/13/04</i>	<i>NICK GOULD</i>	<i>NICK GOULD</i>	<i>FRANK ZAWADZKI</i>	<i>MOBILE MANUFACTURING 1-1269</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC BRAKE CLEAN</i>	<i>6 CANS</i>	<i>1-3</i>	<i>6 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES; STILL NOT AS GOOD AS CRC</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

Misc Brake Sprock

Date	User	Owner/Manager	Interviewer	Product I.D.
7/13/04	NEEK GOULD	NEEK GOULD	JOE ZAVADIL	4007 2004-2005 2-7769

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE CLEAN	6-CANS	1-3	6 CANS

Question	User's Response
Did it clean sufficiently	YES, DID NOT REMOVE GREASE, OIL
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE, COMPARED TO CRC,
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, LEAVE MORE OIL GREASE

User Comments

*- DOES OK ON BRAKE MUST ONLY. DOESN'T CUT GREASE 5-OR
- COULD DO BRAKE JOBS WITH THE PART, IF PART WAS ALL THAT
WAS AVAILABLE. USE MOSTLY THE WATER BASE BRAKE CLEANER
SYSTEM*

Manager Comments

Automotive Aerosol Field Testing Interview

(Car: CHEVROLET)

Date	User	Owner / Manager	Interviewer	Product ID.
4/1/84	JOHN MERC	BRUCE KYMIS	BOB ZAWADZKI	ALTA-204-10100000 6-7769

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRKE CLEAN	2-4 CANS	1- FOR TEST	2-6 CANS WEEK

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO, DONT HATE,
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive . if more expensive)	NO
Could you clean adequately if you had only the test product	NO,

User Comments

ALMOST SCAMMED LIKE THE WATER DETACHMENT WAS RECALLED BY
CASE 9-076. FOLLOWING IS ANSWER.

Manager Comments

Automotive Aerosol Field Testing Interview

GUAR. CINCINNATI

Date	User	Owner/Manager	Interviewer	Product I.D.
7/15/74	OTERO	BROOKLYN	JOHN ZIMMER	1-57265

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE CLEANER	3-4	1-2 TEST	2-6 over Mech.

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, INCONSISTANT
Did you like the delivery pattern	NO, INCONSISTANT
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES, A LITTLE LONGER
Did you like the product	YES
Would you buy the test product	YES FOR BRAKES ONLY FOR THE RIGHT PRICE
Would you buy the test product for home or personal use	YES IF AT A GOOD PRICE
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES IF LESS EXPENSIVE, NO IF MORE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/14/04</i>	<i>RAFFIK</i>	<i>MATHEW</i>	<i>JOHN ZAVADEL</i>	<i>MIRACHEM 3852-14</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>COMS BRAKE CLEANER</i>	<i>6-12 CANS</i>	<i>1-MECH TESTING</i>	<i>2-CANS FOR TESTING</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>NO, WICK</i>
Did you like the delivery pattern	<i>NO, TO WIDE</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>BETWEEN TERRIBLE & ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES FOR BRAKE DUST</i>

User Comments

CUT DRUM BRAKE DUST OK, BUT NO VERY GOOD ON CABLE/OIL

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/16/84	KAFER	MATHEW	FRANK ZAMMEL	MARSHALL 285277

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
General Purpose Cleaner	10-15 GALS SPRAY WASH	1-2 MACH TESTING	1-2 GAL FOR GENERAL PURPOSE

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES, SLOW AS EXPECTED w/WATER
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

~~DIDNT CLEAN COMING ONLY DIRT ENGINE PARTS TESTED~~
~~WASH PAPER ON ONLY DIRT IT DID NOT KNOW DIRT OFF ICE~~
~~CLEANED GREAT WITH 4 HAND WASH.~~

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL SANTA MONICA

Date	User	Owner / Manager	Interviewer	Product I.D.
6/1/04	SERGIO LOPEZ	SERGIO LOPEZ	JON ZAVAGIL	MISRAK 2852-19

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DIRTY WORK FOR GENERAL PURPOSE CLEANING

Manager Comments

Automotive Aerosol Field Testing Interview

SHILL S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/13/74</i>	<i>SERGEON LOPEZ</i>	<i>SERGEON LOPEZ</i>	<i>FRANK ZAVARZEL</i>	<i>METRICHEM 2852-17</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		<i>SERGEON ONLY</i>	<i>4-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, OK</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments

NOT AS GOOD AS CURRENT BRAKE CLEANING FOR BRASS DIRT BUT QUICK GOOD ENOUGH.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
6/16/89	Tam	GREG MORGAN	John ZIMMILL	MERACHEM 285279

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GRL BRAKE CLEAN	24-CARS SHOP WIDE	1-TESTING	3-CARS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO, LEAK
Did you like the delivery pattern	NO, WIDER
Did it dry sufficiently	YES - TOOK A LITTLE.
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO, COULD DO WORK AND A LITTLE FOAM.
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, WOULD REQUIRE HAND WASH.

User Comments

MERACHEM DID NOT CUT GREASE - E-OIL.

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/11/09</i>	<i>JAM ESQUENEL</i>	<i>GREG MORGAN</i>	<i>JAM ZAVADY</i>	<i>MECHANIC 2852-17</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC-B BRAKE CLEANING WATER BASED SYSTEM</i>	<i>24-CARS SHOP W/26</i>	<i>1-TESTING</i>	<i>02-CARS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>NO, WEAK</i>
Did you like the delivery pattern	<i>NO, WIDER IS BETTER</i>
Did it dry sufficiently	<i>YES, FOLLOW ALWAYS W/ A DRY.</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product, (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES, BRAKE WASHED THE BRUSH</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>N/A BRACE WASH</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

USES BRACE WASHED SYSTEM, WATER BASED, WORK ABOUT AS WELL AS BRACE WASHING SYSTEM WHEN FLUSHING W/ SYSTEM

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MONICA AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/1/04</i>	<i>ALGEROME</i>	<i>EDUARDO</i>	<i>JON ZAVADIL</i>	<i>MIRCHEM 2852-79</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>JOHNSONS BRAKE PARTS CLEANER</i>	<i>12-CANS SHOP WERE</i>	<i>1- FOR THIS SHEET</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES FOR BRAKE CLEANING</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

USED FOR CLEANING DRUM BRAKES, WORKED FINE. PERSONALLY DOES NOT LIKE TRADITIONAL SOLVENT BRAKE CLEANER, PREFER A WATER CLEANER

Manager Comments

Automotive Aerosol Field Testing Interview

5-11-74 MONTECA AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/11/74</i>	<i>RENE</i>	<i>EDUARDO</i>	<i>JOHN ZUMMEL</i>	<i>MARK 400EM 9252-17</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mch. Using Product	Test Product Weekly Usage
<i>Imperial Brake Parts Cleaner</i>	<i>12-CARS SHOP W/RE</i>	<i>2-BENCH TESTING</i>	<i>2-CARS EACH</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, WIPE WITH RAG</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO, WIPE WITH RAG</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES, WOULD REQUIRE HAND WIPE.</i>

User Comments

DIRTY CUT GREASE - F-OIL ON ITS OWN, BUT CUT IF USED A RAG TO SCRUB.

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MONICA AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/25</i>	<i>CATARINO</i>	<i>EDUARDO</i>	<i>JOAN ZAVADIL</i>	<i>QUICKBLEN, 2832-19</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>HEAVEN'S LUBRIC PARTS CLEANER</i>	<i>12-14 CARS PER WEEK</i>	<i>2-3 CARS /</i>	<i>2 CARS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
It have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>NOT GREAT BUT NOT TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
DIDNT WORK GREAT, BUT DID KNOWLEDGE OF THE BRACE DET

Manager Comments

Automotive Aerosol Field Testing Interview

Big Blue Bus

Date	User	Owner / Manager	Interviewer	Product ID.
6/25	SILVAIN	CETIY MOJICA	JOHN ZAVARIT	M20011004 3852-17

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN CHEMICAL SUPPLY BRAKE CLEANER	2 CANS/WEEK	4-6	1 CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, WANT IT TO DRY FASTER
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	OK, ALMOST AS GOOD WORKED OK
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO, PREFER EXISTING CLEANER
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, WOULD USE - WORE & TAKE LONGER

User Comments

DIDN'T WORK GREAT ON BRAKE PAD BUT WORKED O.K. WORKED O.K. ON BRAKE DRUM, BUT TOOK LONGER TO WORK

Manager Comments

Automotive Aerosol Field Testing Interview

RTG Blue Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/16</i>	<i>ENRJOCC</i>	<i>6877</i>	<i>Jon Zarnack</i>	<i>MSBACHEM # 2852-19</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>AMERICAN INDUSTRIAL SURFOL</i>	<i>3-CANES PER WEEK</i>	<i>2-3 FOR TESTING</i>	<i>3 CANES</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>N/A DON'T CARE.</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERrible</i>
Did you use more volume than your current cleanser	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

DID NOT CUT GREASE OR GELLY DIRT, CLEAR STREAM COMING FROM GELLY/DIRTY AREA CLEANER.

Manager Comments

Automotive Aerosol Field Testing Interview

Blue Box Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
6/85	SAM	GETTY	JOE ZAVARDEL	MARLBOROUGH 285B-17

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN INDUSTRIAL	2-CANS / WEEK		2-CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES, CAN GET BETTER STUFF AT AUTO SUPPLY
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

*DIDNT SEEM TO CUT GREASE & OIL. A LITTLE BETTER IF
IT SETS ON PARTS FOR 5 MINUTES THEN RE-APPLY OR HAND WIPK*

Manager Comments

Automotive Aerosol Field Testing Interview

1980 Buick Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>4/24/01</i>	<i>SHAWN</i>	<i>GEARY</i>	<i>John Z</i>	<i>UT/AG/EM, 3852-19</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		<i>1</i>	<i>1</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES, KIND OF UNLAR</i>
Did you like the delivery pattern	<i>OK</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>OK, NOT GREAT</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>YES OK</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

BRAKE MASTERS

Date	User	Owner / Manager	Interviewer	Product ID.
<i>7/1/04</i>	<i>RON</i>	<i>RON KRAJCIK</i>	<i>JOHN ZAMIEL</i>	<i>MP040004</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>PYROL BRAKE PARTS WASHER MOL. BRACE WASH</i>	<i>6-12 CANS / SHOPWIFE</i>	<i>1-MULTI TESTED</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>WEAK</i>
Did you like the delivery pattern	<i>OK</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO!</i>

User Comments

THOUGHT THE PRODUCT WORKED AS WELL AS WATER.

Manager Comments

Automotive Aerosol Field Testing Interview

BERMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/14/84</i>	<i>MARILTO</i>	<i>QUINZON</i>	<i>John ZAVITZ</i>	<i>MERACLEAN 3852-14</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		<i>1-Mech. Only</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>NOT ALMOST AS GOOD BUT WORKED SOME</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

WORK A LITTLE, KIND OF SMOEL

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES-BENZ

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/1/04</i>	<i>FRANCISCO</i>	<i>MARK HAWKER</i>	<i>JOHN ZIMMEL</i>	<i>MARLBOROUGH 2852-19</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*DIDNT CLEAN WELL, NEEDS TO DRY VERY QUICKLY - NOT
LEAVE A MESS OR MAKE A MESS*

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES - BENZ

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/1/04</i>	<i>BEN</i>	<i>MIKE HAWKES</i>	<i>JOHN ZAWADZKI</i>	<i>MERCEDES 2852-19</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
			<i>J-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

DIDN'T GET GREASE OFF ONLY FAST ENOUGH - NOT WELL

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/15/84	Bruce Abbott	John Russell	John Zumbel	MORCOTEM 2852-19

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
WATER-BASED	6-8 CANS	1-2 TESTING IN GARAGES	2 CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DEPT. CANT. DUST, GREASE OR OIL ON DRUM BRAKES.

Manager Comments

Automotive Aerosol Field Testing Interview

NEWMAN AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
6/23	FRA NEWMAN	IRA NEWMAN	JOE ZAVADIL	MIRALUM 83249

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BROWMAN BRAKE CLEAN & OTHERS	1-2 CANS	1- MECH	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO, NOT REALLY
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

CLEAN BRAKE MUST E- GREASE / OIL FROM REAR WHEEL BEARING SEAL. IT REQUIRES A FULL CAN E- SOME HAND WORK

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	NO
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
9/3/01	SERGIO	MATHEW KAZZ	JOE ZAMARSI	CYBRO SICK II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRAKE CLEANER	1-2 CANS	SERGIO	5-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO ON SMELL, YES ON CLEANING

User Comments
 WORKED OK, HOWEVER SMELL IS HORRIBLE

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
9/3/01	SERGIO	MATHEW KAZZ	JOE ZAMARL	CYBRO SICK II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRAKE CLEANER	1-2 CANS	SERGIO	5-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO ON SMELL, YES ON CLEANING

User Comments
 WORKED OK, HOWEVER SMELL IS HORRIBLE

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
9/3/01	SERGIO	MATHEW KAZZ	JOE ZAMARSI	CYBRO SICK II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRAKE CLEANER	1-2 CANS	SERGIO	5-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO ON SMELL, YES ON CLEANING

User Comments
 WORKED OK, HOWEVER SMELL IS HORRIBLE

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/31/04</i>	<i>SERGEU</i>	<i>MATHEW KAZZ</i>	<i>JOE ZAVADIL</i>	<i>CYBER SW 11</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>SUNK BRAKE CLEANER</i>	<i>1-2 CANS</i>	<i>SERGEU</i>	<i>5-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO, DIDN'T LIKE THE SMELL</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO ON SMELL, YES ON CLEANING</i>

User Comments

WORKED WELL ENOUGH OK, DID NOT LIKE THE SMELL AT ALL

Manager Comments

Automotive Aerosol Field Testing Interview

SAMO WHEEL

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/13/04</i>	<i>HOWARD</i>	<i>SAMO TERC</i>	<i>JOHN ZAWADZKI</i>	<i>6-2000 5224 21</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CBC BROSLOREN</i>	<i>10-CANS</i>	<i>HOWARD</i>	<i>6-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD, BUT DIFFERENT</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*DIDNT CUT GREASE - 8 - DEL AS WELL AS CURRENT
CLEANER, HAD TO HELP W/ HOWARD WHEEL*

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID
8/10/81	HOWARD	SAMO WHEEL	JOHN ZAVAREL	81002 801 22

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAYLEEN	10-CANS	HOWARD	6-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD BUT DIFFERENT
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

DEFINITE LIKE IT ALL THAT MUCH, BUT IT WAS
BAD, ALMOST AS GOOD AS CURRENT CLEANER, NOT AS USEFUL.

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/2/04</i>	<i>TOM</i>	<i>GARY MORGAN</i>	<i>ERIC ZAUGEL</i>	<i>4428 121 17</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC-CARB</i>	<i>24-CANS SHIP 12000</i>	<i>6-1-MECH</i>	<i>6-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES NEEDED TO RINSE OFF WATER</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD, OR AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, IT WAS OK.</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>PROBABLY. WOULD TAKE ADDITIONAL LABOR.</i>

User Comments

ALSO WORKED EXCELLENT FOR CLEANING THE BATTERY POSTS ON THE CAR.

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MO AUTO

Date	User	Owner / Manager	Interviewer	Product ID.
<i>9/14/01</i>	<i>RCNC</i>	<i>EDUARDO</i>		<i>CYBER SCAN II</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>JENNSOYS</i>	<i>2-CANS</i>	<i>RCNC</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES WAS OK,</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
PREPERS CORRECT BRAKE CLEANER

Manager Comments

Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/2/04</i>	<i>ESMAT</i>	<i>EDUARDO</i>	<i>JOHN ZAVADEL</i>	<i>CHRYSLER SLAY II</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>Scrubber's Brake Cleaner</i>	<i>7-8 CANS</i>	<i>ESMAT</i>	<i>3 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/24</i>	<i>NELSON</i>	<i>EDUARDO</i>	<i>JOHN ZAVADNY</i>	<i>CHRYSLER 77</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>HOWSON'S BRAKE PART CLEANER</i>	<i>12 CANS SHOP STOCK</i>	<i>ALL SERVICE</i>	<i>6 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>NO</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>IF LESS EXPENSIVE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

PREFERRED CHRYSLER 77 OVER CURRENT BRAKE CLEANER

Manager Comments

Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>1/28/81</i>	<i>ALFAROME</i>	<i>EDUARDO</i>	<i>JOHN ZAVARIZ</i>	<i>ALFAROME 11</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>ALFAROME 11</i>	<i>10-CARS SHOP</i>	<i>ALFAROME</i>	<i>6-CARS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>ANYONE IF VERY LOW COST</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
PRETTY GOOD, ALMOST BUT NOT AS GOOD AS BRAKE-CLEANER

Manager Comments

Automotive Aerosol Field Testing Interview

Big Blue Bus

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/2/01</i>	<i>EMERSON</i>	<i>66774</i>	<i>John Z.</i>	<i>CPBA SW 12</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>AZS ENGINE CLEAN</i>	<i>2-CANS</i>	<i>1</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>UNDE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
WORKED BETTER THAN RED CYBER SWAY

Manager Comments

Automotive Aerosol Field Testing Interview

Big Blue Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
9/15/04	BEN	GLTY	Jon Z.	WSPB 824 ZZ

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>AMERICAN INDUSTRIAL SUPPLY BRAKE CLEANER</i>	<i>2-CANS</i>	<i>1</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>DONT MAKE THAT DECISION</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

BIG-BLUE-BUS

Date	User	Owner / Manager	Interviewer	Product ID.
	^(MORNING) R. CERVANTES	C. CHY	JOY ZAVALEL	CHBA S0011

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMER. AIR SUPPLY CO. SOAPY BRASS CLEANER	2-4 CANS	ROBUSTA	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES, HIGHER DELIVER WOULD BE BETTER
Did you like the delivery pattern	YES,
Did it dry sufficiently	NO, DRIES TO SHEDDY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	NOT TERRIBLE
Did you use more volume than your current cleaner	PROBABLY/YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, BUT WOULD TAKE MORE LABOR

User Comments
 Tested on front end spindle, cleaned more grease and
 oil, but required hand wiping, DRIES TO SHEDDY.

Manager Comments

Automotive Aerosol Field Testing Interview

BIG BLUE BUS

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>2/23/64</i>	<i>MJCO</i>	<i>GETTY</i>	<i>JOY Z</i>	<i>4400 SKV 11</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>445 BRAKE CLEAN</i>	<i>2-3 CANS</i>	<i>NO JO</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>MAYBE A LITTLE, HARD TO TELL</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO, NEED MORE TESTING</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*USED ON BRAKE REPAIR FOR GREASE-OIL IN
FROM BRAKE OF BUS, WOULD BE GENERAL PURPOSE
NOTE: DIDN'T WORK VERY WELL UNTIL THE CAN WAS SHAKEN*

Manager Comments

Automotive Aerosol Field Testing Interview #18

BIG BLUE BUS

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/09	MOSCO	GETTY	John Z	4966 S024 11

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AES BRAKE CLEAN	2-3 CANS	MOSCO	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO, CAN'T TELL
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, WOULD NEED MORE TESTING
Could you clean adequately if you had only the test product	YES

User Comments

*USED ON BRAKE REPAIR FOR GREASE & OIL TAN DRUM
BRAKE OF BUS, CLEANING NEEDED FOR TYPICAL BRAKE JOB
NOTE: PART WORK VERY WELL UNTIL THE CAN WAS SHAKEN*

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES DEALER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/1/04</i>	<i>KEN</i>	<i>MIKE HOWLER</i>	<i>JOE ZAVADIL</i>	<i>Q596 504/ACERON</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		<i>KEN ONLY</i>	<i>2-CMS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD OR BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>DON'T MAKE THAT DECISION</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Worked good overall, better than current deg cleaner

Manager Comments

Automotive Aerosol Field Testing Interview

CONNELL CHEV.

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>4/3/82</i>	<i>Joe MITCHELL</i>	<i>John RUSSELL</i>	<i>John ZWARTZ</i>	<i>2596 5087106.1000 EPA 602</i>

Type of Cleaning Performed (Circle One Only)			
<i>General Purpose Degreasing</i>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
			<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO YES, ONLY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE (SEE BELOW)</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

USES PARTS WASHER FOR ALMOST ALL CLEANING, HOWEVER DOES CLEAN BRACKET SURFACE W/ AEROSOL. THE TEST PRODUCT LEFT THE BRACKET SURFACE TO OILY.

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO STATION SANTA MONICA

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/22</i>	<i>BAEEK</i>	<i>MARTINEAU</i>	<i>JOHN ZIMMEL</i>	<i>5-11/100/10000 7-7752</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>ENGINE BRAKE CLEANER</i>			

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERrible, OVERSPRAY</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

COVERED WHEELS GOOD, MUST HANDLE TAG THE AIR, COULD NOT USE THE PRODUCT CLEANING WASNT VERY GOOD

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL/LOPEZ ACFC

Date	User	Owner / Manager	Interviewer	Product ID.
<i>5/26</i>	<i>SERGIO LOPEZ</i>	<i>SERGIO LOPEZ</i>	<i>JOHN ZAMBEL</i>	<i>304/ACFC/0116 1-2253</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>NOT TERRIBLE, BUT NOT ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

DIDNT CLEAN WELL, GREASE-E-OUT, TO MUCH MIST THAT SMELLED

Manager Comments

Automotive Aerosol Field Testing Interview

JAMO TIRE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/15/85</i>	<i>HOWARD</i>	<i>HOWARD</i>	<i>JOHN ZAVADIL</i>	<i>2-25001001 2-2750</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES, AFTER EXTENDED USE IT WAS NOTICEABLE</i>
Did it leave an unacceptable residue	<i>YES, LEFT ONLY RESIDUE</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE, NOT TERRIBLE, BUT NOT ALWAYS AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*COULD BE USED FOR GENERAL PURPOSE OR BRAKE CLEANING
LEFT ONLY RESIDUE DIDNT CLEAN VERY WELL*

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN'S AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/19/85</i>	<i>TOM ESCOFFER</i>	<i>GREG MORGAN</i>	<i>JOHN ZAVADIL</i>	<i>504/AGL 10-10 L 7/35</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC BRAKE CLEANER</i>	<i>18-24 CANS</i>	<i>1-TESTING</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO, TO ONLY</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>YES, ONLY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>NO ALMOST AS GOOD, NOT TERRIBLE, BUT NOT GOOD</i>
Did you use more volume than your current cleaner	<i>NO, DIDNT THINK MORE WAS USED</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES, WOULD TAKE AROUND 20% MORE LABOR FOR CLEANING</i>

User Comments

USES WATER BASED BRAKE WASHER, P-PROFEERS TO USE BRAKE WASHER

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN'S AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/25</i>	<i>TOM EDWARDS</i>	<i>GREG MORGAN</i>	<i>Paul ZAVADIL</i>	<i>200-1000000 1-2500</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>OPR BRILLON</i>	<i>12-24 CANS</i>	<i>1-TESTING</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES, BUT NEEDED HELP SCRUBBING/WIPING</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO, ETC.</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES, OVERSPRAY ON ^{HOT} EXHAUST IS HORRIBLE</i>
Did it leave an unacceptable residue	<i>YES, ONLY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD WENT HELP</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES WOULD TAKE 20% MORE LABOR TO CLEAN</i>

User Comments

DEGREASER WORK AS WELL AS SOME OF THE WATER BASED DEGREASERS TESTED. OVERSPRAY ON HOT PART LEGS EXHAUST CAUSED A BAD SMELL.

Manager Comments

Automotive Aerosol Field Testing Interview

McROGAN'S AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
5/25	Tom Farnwell	Greg McRogan	Tom Zavadil	200-401-100-6 L-7254

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
VFC BRACKEN	12-24 CANS	1-TESTING	1-CAN

Question	User's Response
Did it clean sufficiently	YES, BUT NEEDED HELP. SCRUBBING/HELPING
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, ONLY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES. OVER SPRAY ON ^{HOT} EXHAUST IS UNACCEPTABLE
Did it leave an unacceptable residue	YES, ONLY
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD WITH HELP
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES WOULD TAKE 20% MORE LABOR TO CLEAN

User Comments

WORKS AS WELL AS SOME OF THE WATER BASED PRODUCTS TESTED. OVERSPRAYING HOT PART LIKE EXHAUST CAUSED A BAD SMELL.

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MONICA AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
			<i>JOHN ZAVADZK</i>	

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product <i>BRINK 400-3</i>	Current Weekly Usage <i>12-CANES</i>	No. Mech. Using Product <i>1-MECH</i>	Test Product Weekly Usage <i>1-CAN</i>
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Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, LITTLE FOAM</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES, LITTLE OILY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES WOULD TAKE LONGER</i>

User Comments

DONT CLEAN AS WELL AS CURRENT CLEANER - BUT BETTER NOT REPAIR

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES-BENZ

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/20/04</i>	<i>FRANZESCA</i>	<i>MIKE HANKE</i>	<i>JAY ZIMMEL</i>	<i>CYBER SFX 11</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>NAC-BRAKE WASH</i>	<i>1-2 CANS</i>	<i>FRANZESCA</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, SLOW</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>OK</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>NO</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>PROBABLY, YES (WOULD TAKE MORE TIME)</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

NEUMAN AUTO.

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/13/68</i>	<i>NEUMAN</i>	<i>IRA NEUMAN</i>	<i>John Z.</i>	<i>CARBON SUCR 11</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MISC/CAC</i>			

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD OR ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAYBE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WAS GOOD. PRETTY GOOD FOR ALL GENERAL PURPOSE
CLEANING*

Manager Comments

Automotive Aerosol Field Testing Interview

NEWMAN AUTO

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/3/01</i>	<i>JRA Santos</i>	<i>JRA NEWMAN</i>	<i>SON Z</i>	<i>CYBER SERV 22</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MTSC</i>	<i>2-4 CANS</i>	<i>JRA</i>	<i>4-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD, OR ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>MAYBE</i>
Would you buy the test product for home or personal use	<i>" "</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAYBE</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments

*WORK VERY GOOD ON DRUM BRAKE CLEANING
ALSO WORK EXCELLENT AS BATTERY POST CLEANER*

Manager Comments

Automotive Aerosol Field Testing Interview

SHAGG ROSE

Date	User	Owner / Manager	Interviewer	Product I.D.
8/13/01	LUTS	NICK	JOHN Z.	CH367 500/11

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE CLEAN	10-CANS	LUTS	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, LEFT WHITE RESIDUE
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, LEFT WHITE RESIDUE
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

LEFT WHITE RESIDUE ON ALL PLASTIC, RUBBER, METAL
SUSPECT IT WAS CAUSED FROM CLEANING IN THE SUN ON
A VERY HOT DAY

Manager Comments

Automotive Aerosol Field Testing Interview

CONNELL

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>9/27/04</i>	<i>BRIAN</i>	<i>JOHN RUSSELL</i>	<i>JOHN ZAKADEL</i>	<i>CYRUS SOKOL</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>EXXONS NO. 4 - CHLORINATED BRAKE CLEANER</i>	<i>6-8 CANS</i>	<i>BRIAN</i>	<i>6 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>BETWEEN TERRIBLE AND ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, OK.</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WASNT AS GOOD AS CURRENT BRAKE CLEANER; BUT WASNT
A BAD PRODUCT*

Manager Comments

Automotive Aerosol Field Testing Interview

CONNELL

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>9/24/04</i>	<i>BOLE</i>	<i>John Russell</i>	<i>Tom Z</i>	<i>CYBER Spray II</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>John's NON-CORROSIVATES SPRAY CLEANER</i>	<i>6-12 CANS</i>	<i>BRUCE</i>	<i>6-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, WASN'T BAD</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

WASNT BAD, BUT NOT AS GOOD AS CURRENT BRAKE CLEANER. HAD A LITTLE STICKY STUFF ON PADS, BUT WASNT A PROBLEM. ALSO CLEANS ATF (AUTOMATIC TRANSMISSION FLUID)

Manager Comments

Automotive Aerosol Field Testing Interview

CONNELL

Date	User	Owner / Manager	Interviewer	Product ID.
<i>9/2/87</i>	<i>JAC</i>	<i>FRANK RUSSELL</i>	<i>JOHN Z.</i>	<i>CVX P. 5008 11</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>WYMAN'S BRAKE CLEAN</i>	<i>1-CAN</i>	<i>JAC</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

DOESN'T CUT GRASS - E - OFF

Manager Comments

Automotive Aerosol Field Testing Interview

ROSE DRIVE SHED

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/31/04</i>	<i>JESUS</i>	<i>NICK</i>	<i>JOHN ZAVADZ</i>	<i>CYBER SOLV II</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC BRAKE CLEAN</i>	<i>1-2 CANS</i>	<i>JESUS</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>YES, OK</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments

LIKED CRC BRAKE CLEAN BETTER, WORKS BETTER, THE BOTTLE CAP WAS A BIT BAD

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.A.

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/04	SERGEO	MATHEW KAZK	JOHN ZAVADEL	RED CUBIC SW

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GOOD BRAKE CLEANER	1-2 CANS	SERGEO	5-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	NO
Did you like the product	YES/NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO. NO SMELLS TO BAD, YES IF SMELL IS GONE

User Comments

~~IT DON'T CLEAN AS WELL AS CHEVED SOLV 22 OR THE GOOD BRAKE CLEANER~~

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
8/31/04	SERGIO	MATTHEW KAZG	JOHN ZAVADEL	BCO CYBER SOUV

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GUNK BRAKE CLEANER	1-2 CANS	SERGIO	5-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	YES A LITTLE.
Did it take longer to clean	YES A LITTLE.
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO, SMELL'S TOO BAD, YES IF SMELL IS GOOD

User Comments

WASNT AS BAD OF SMELL AS CYBER SOUV II, HOWEVER CLEANING WAS GOOD.

Manager Comments

Automotive Aerosol Field Testing Interview

SAMO WHEEL

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>11/21/04</i>	<i>HOWARD</i>	<i>SAMU TORC</i>	<i>JOHN ZAWADEL</i>	<i>REALCARB Solv</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC BRAKLEEN</i>	<i>10-20</i>	<i>HOWARD</i>	<i>6 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>NOT VERY GOOD NOT TERRIBLE</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>MAYBE.</i>

User Comments

DIDNT WORK AS WELL AS CYBER SOLV 77

Manager Comments

Automotive Aerosol Field Testing Interview

SAMO WHEEL

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/13/01</i>	<i>HOWARD</i>	<i>SAMO TIRE</i>	<i>JOHN ZWADIL</i>	<i>RACOR SOLV.</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC BRAKLEN</i>	<i>10-CANS</i>	<i>HOWARD</i>	<i>6-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>NOT VERY GOOD, BUT NOT TERRIBLE</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

DIDNT WORK AS WELL AS CROSCOR SOLV 77

Manager Comments

Automotive Aerosol Field Testing Interview

<i>MORGAN AUTO</i>				
Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/21/04</i>	<i>TOM</i>	<i>GREG MORGAN</i>	<i>JOE ZAVADEL</i>	<i>KRZEM BIOCARB 500</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC-CARB</i>	<i>24-CARS SINGLE WEEK</i>	<i>1-MECH.</i>	<i>6-CARS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES, NEEDED TO RINSE W/ WATER</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD OR AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES, IT WAS OK</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>PROBABLY, WOULD TAKE ADDITIONAL LABOR</i>

User Comments

CLEANS BATTERY POSTS.

Manager Comments

Automotive Aerosol Field Testing Interview

S. M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/21/04</i>	<i>ESMAT</i>	<i>EDUARDO</i>	<i>JOE ZAMAR</i>	<i>RED CYCLE SERV</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>SCHELVON BRILL CLEANER</i>	<i>4-6 CANS</i>	<i>ESMAT</i>	<i>3 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

SUM. AUTO CARE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>9/14/04</i>	<i>ESMUT</i>	<i>EDUARDO</i>	<i>JOE ZAVADEL</i>	<i>6-CAN 500 ML</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>JOHNSONS</i>	<i>6-CANS</i>	<i>ESMUT</i>	<i>6-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAIGE, IF LESS EXPENSIVE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>9/27/01</i>	<i>ESMAT</i>	<i>EDUARDO</i>	<i>JOHN ZAVADEL</i>	<i>RED CYBER SOLV</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>ESMAT</i>	<i>6 CANS</i>	<i>ESMAT</i>	<i>6 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>IF MORE OR LESS EXPENSIVE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

S. M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>9/22/11</i>	<i>RENE</i>	<i>EDUARDO</i>		<i>RED CHARGE SOLV</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>SPRAYSOLV</i>	<i>3-CANS</i>	<i>RENE</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>NO, WAS OK.</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments

*DIDN'T THINK THE CLEANER WAS AS GOOD AS THE
CURRENT CLEANER, BUT WASN'T BAD*

Manager Comments

Automotive Aerosol Field Testing Interview

S. M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/24/04</i>	<i>ALBERONE</i>	<i>EDUARDO</i>	<i>JOE Z</i>	<i>RECYCLED SOLV</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>RECYCLED SOLV</i>	<i>12 CANS / WEEK</i>	<i>ALBERONE</i>	<i>6 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>NO</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
PREFER WATER BASE BRAKE CLEANERS OVER SOLVENT

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/13/04	MOJO	GETTY	JOHN Z.	RED CARBON SOLN

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ATS BRAKE CLEAN	2-3 CANS	MOTR	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST
Did you use more volume than your current cleaner	MAYBE, YES
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

WORKED OK ON WHEEL BEARING GREASE & BRAKE
DIRT, NEED TO SHAKE THE CAN BEFORE USE

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/13/04	MOJO	GETTY	JOHN Z.	RED CARBON SOLN

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ATS BRAKE CLEAN	2-3 CANS	MOTR	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST
Did you use more volume than your current cleaner	MAYBE, YES
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

WORKED OK ON WHEEL BEARING GREASE & BRAKE
DIRT, NEED TO SHAKE THE CAN BEFORE USE

Manager Comments

Automotive Aerosol Field Testing Interview

BIG BLUE BUS

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/3/04</i>	<i>M. J. S.</i>	<i>GERTY</i>	<i>John Z.</i>	<i>RED CROSS S&W</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>ATS BRAKE CLEAN</i>	<i>2-3 CANS</i>	<i>M. J. S.</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST</i>
Did you use more volume than your current cleaner	<i>NO, YES</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WORKED ON WHEEL BEARING GREASE.
NEEDED TO SHAKE THE CAN BEFORE USE.*

Manager Comments

Automotive Aerosol Field Testing Interview

RED BLUE BUS

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/23/09</i>	<i>M. S. J.</i>	<i>GEARY</i>	<i>Steve Z.</i>	<i>RED CAPRA SOLV</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>ATS BRAKE CLEAN</i>	<i>2-3 CANS</i>	<i>None</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST</i>
Did you use more volume than your current cleaner	<i>NO, YES</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WORKED ON WHEEL BEARING GREASE.
NEEDED TO SHAKE THE CAN BEFORE USE.*

Manager Comments

Automotive Aerosol Field Testing Interview

Big Blue Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/24/11</i>	<i>ENR FONG</i>	<i>CCNY</i>	<i>John Z</i>	<i>Red Circle Seal</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>AKS BRAKE CLEAN</i>	<i>2 CANS</i>		<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NOISE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

CLEANED BETTER THAN CHISEL SEAL 77

Manager Comments

Automotive Aerosol Field Testing Interview

BIG BLUE BUS

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/13/01</i>	<i>SCAN</i>	<i>GEHY</i>	<i>JAY Z</i>	<i>RED C43211 SCAN</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>AES Brake Cleaner</i>	<i>2-CMS-4-CMS</i>	<i>1</i>	<i>2-CMS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>N/A</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

BRAKE MASTER

Date	User	Owner / Manager	Interviewer	Product I.D.
7/26/04	RON	RON KRATZISKY	FRAN Z	ACE CLEAN SOLV.

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>SMALL POWER WASHERS</i> <i>ACE 35000 W/ASH</i>	6-12 CANS/WK	1-MECH TESTED	3-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD AS WATER BASE BRAKE WASHER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

WOULD NOT BUY. DOESN'T WORK ANY BETTER THAN WATER BASED BRAKE WASHER. NOT AS GOOD AS SOLVENT CLEANERS.

Manager Comments

Automotive Aerosol Field Testing Interview

GERMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/2/04</i>	<i>MINI TC</i>	<i>CUNTRAM</i>	<i>JOE Z</i>	<i>RED Circle Seal</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BERKMAN</i>	<i>6-12 CANS/WK</i>	<i>MINI TC</i>	<i>5 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, SLOW</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>MINI TC</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

GERMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/13/04</i>	<i>MANLEO</i>	<i>GUNTAM</i>	<i>JULY ZAVADIL</i>	<i>RED C4368 SW1</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>WHITE CLEANER</i>	<i>1-2 CANS</i>	<i>MANLEO</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>BETTER TERRIBLE & ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
WORKED, BUT NOT GREAT, NOT AS GOOD AS WHITE CLEANER.

Manager Comments

Automotive Aerosol Field Testing Interview

GERMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/13/61</i>	<i>WILLIAM</i>	<i>GUNTAM</i>	<i>JOHN ZIMMEL</i>	<i>PROD. CASEY SIZE</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>FLUORINOL</i> <small>BEFORE F. PARTS CLEANER</small>	<i>1-2 CANS</i>	<i>WILLIAM</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>OK, NOT SO ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
WOULD TAKE MORE WORK

Manager Comments

Automotive Aerosol Field Testing Interview

GERMAN AUTO

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/3/04</i>	<i>WILLIAM</i>	<i>GUNTAM</i>	<i>JOY ZIMMER</i>	<i>RED CHISEL SOLV</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>RED CHISEL SOLV</i> <i>PAINTS & PARTS CLEANER</i>	<i>1-2 CANS</i>	<i>WILLIAM</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>OK (NOT TERRIBLE BUT NOT ALMOST AS GOOD)</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

WOULD TAKE A LITTLE LONGER.

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES - BENZ

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/3/84</i>	<i>FRANSESCO</i>	<i>MIKE HAWKER</i>	<i>JOY Z</i>	<i>RED CYBER SOLV</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MOB BRAKE WASH</i>	<i>1-2 CANS</i>	<i>FRANSESCO</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, BUT SLOW</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD, NOT AS GOOD AS CYBER SOLV 22</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>NO</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

DON'T CLEAN AS WELL AS BRAKE CLEANER OR CYBER SOLV 22

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/13/04	KEM	MICHAEL HANCOCK	JOHN Z	BRACORIN 500

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MOX BRAKE CLEANER	2-4 CANS	KEM	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

ALMOST BUT NOT AS GOOD AS MOX, THEREFORE WOULD BUY MOX

Manager Comments

Automotive Aerosol Field Testing Interview

Mercedes-Benz

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/26/84</i>	<i>KEM</i>	<i>MIKE HAWKER</i>	<i>JOHN Z.</i>	<i>RED CYBER 524</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MOC BRAKE CLEANER</i>	<i>2-4 CANS</i>	<i>KEM</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments
ALMOST, BUT NOT AS GOOD AS MOC, THEREFORE WOULD BUY MOC.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
7/27/04	JCE	John Russell	John Z	Red Carpet Wax

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
WAXMAN'S TRUCK CLEANER	1-CAN	306	1-CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DOESN'T GET Small and ~~big~~ 021

Manager Comments

Automotive Aerosol Field Testing Interview

CONNELL CHEM.

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/3/64</i>	<i>Bucci / BATTAN</i>	<i>John Russell</i>	<i>Tom Z.</i>	<i>RED CARBON SPRAY</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>WYMAN'S HIGH-CALCULATED BRAKE CLEANER</i>	<i>6-12 CARS</i>	<i>2-MECH.</i>	<i>4-CARS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residuc	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*KNOCKED OFF BRAKE DUST, BUT DID NOT CLEAN GREASE
- 2-3 CARS 1332KG FLOWED ROAD GREASE*

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
9/27/88	NORMAN	IRA NEWMAN	JOEY ZAVADIL	RED CHEESE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, OK.
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	MAYBE, YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

User Comments

WORKED OK FOR GENERAL PURPOSE CLEANING

Manager Comments

Automotive Aerosol Field Testing Interview

NEUMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/3/04</i>	<i>JRA SENIOR</i>	<i>JRA NEUMAN</i>	<i>JOY Z</i>	<i>RED CUBEN S</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MJSC</i>	<i>2-4 CANS</i>	<i>JRA</i>	<i>4-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD, OR ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>maybe</i>
Would you buy the test product for home or personal use	<i>" "</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>maybe</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

WORKED GOOD ON DIRT & BRAKE FLUID

Manager Comments

Automotive Aerosol Field Testing Interview

NEWMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/3/04</i>	<i>SCOTT</i>	<i>TRAI NEWMAN</i>	<i>JOHN</i>	<i>RID CARBOL SOLID</i>

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MISC</i>	<i>2-4 CANS</i>	<i>SCOTT</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>YES</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

VAPORS IRRITATED SCOTT AND HE COULDN'T BREATHE TEST

Manager Comments

Automotive Aerosol Field Testing Interview

ROSE DRIVING SHELL

Date	User	Owner / Manager	Interviewer	Product ID.
8/27/04	CS25	NICK	JOHN ZAVADIL	REC-CYBER SOLV

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE CLEAN	1-2 CANS	JESUS	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, NOT AS GOOD AS WHITE CAN
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	YES, OK
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

WORKED OK, BUT WHITE CAN OF CYBER SOLV WORKED BETTER. NEITHER WORK AS WELL AS CRC BRAKE CLEAN

Manager Comments

Automotive Aerosol Field Testing Interview

ROSE DRIVING SHELL

Date	User	Owner / Manager	Interviewer	Product ID.
<i>8/27/04</i>	<i>CS25</i>	<i>NICK</i>	<i>John ZAJADEL</i>	<i>REC-438A-SUN</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC BRAKE CLEAN</i>	<i>1-2 CANS</i>	<i>JESUS</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD, NOT AS GOOD AS WHITE CAN</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>YES, OK</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WORKED OK, BUT WHITE CAN OF CYBER SOLV WORKED
BETTER. NEITHER WORK AS WELL AS CRC BRAKE CLEAN*

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
1/10/03	Michael...	...	Fred Zavala	...

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
General Purpose Degreaser

Question	User's Response
Did it clean sufficiently	NO Took to long to clean work parts
Did you like the delivery rate	OK (reasonable)
Did you like the delivery pattern	OK (reasonable)
Did it dry sufficiently	OK, normally wipe dry if needed
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DID NOT USE FOR BRAKES, NO BRAKE AIDS

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/27/11	Howard & Mary	Howard	Sam Zamora	11/27/11 11/27/11

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC Brake Prep Cleaner Brake Clean	4-5 times/week	2-3 total	2 cans

Question	User's Response
Did it clean sufficiently	NO! NOT ON GREASE OF BRAKES
Did you like the delivery rate	NO FOAMY
Did you like the delivery pattern	NO! E. H.
Did it dry sufficiently	NO COMPLETE DRY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO TO RESIDUE
i it have too much foam	YES.
Cleaning versus current product (Terrible, almost as good, as good, better)	TERrible.
Did you use more volume than your current cleaner	YES
Did it take longer to clean	DIDNT CLEAN
Did you like the product	NO.
Would you buy the test product	NO.
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

- LAST COMMENTS FOR BRAKE CLEANER - E. H. REPEATING
- COMPARED CLEANER TO STRONG WATER CLEANER THE SAME
FOR BRAKE A.S.T.

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN'S AUTO SERVICE

Date	User	Owner / Manager	Interviewer	Product ID.
<i>1/19/07</i>	<i>Bill Williams</i>	<i>Bill Williams</i>	<i>Tom Zeman</i>	<i>101-001 101-002 101-003</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC Brake Mate</i>	<i>1/2 can / 1000 cars</i>	<i>5-1000 cars</i>	<i>1/2 can / 100 cars</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>SEEMS OK, NOZZLE STRAY WOULD BE PROBLEM</i>
Did you like the delivery pattern	<i>OK</i>
Did it dry sufficiently	<i>OK</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>SAME AS BRACE FORMER</i>
Did it have an objectionable odor	<i>TURBOP Bottom of can made foam</i>
Did it leave an unacceptable residue	<i>OK NORMAL WASH AFTER</i>
it have too much foam	<i>YES MESSY</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES BECAUSE WASNT CUTTING</i>
Did it take longer to clean	<i>DID NOT CLEAN (YES)</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

Manager Comments

*Some facilities do not use degreaser which can be problem
At Auto Service they have degreaser which better than this product*

*- For Brake cleaning, the blow off not get not change of
and kind following tank products on retail*

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/2/94	Tommy	Tommy	Tommy	K9204

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
General Purpose Degreaser	10-12 cans	2 + 40-50	used 3 cans

Question	User's Response
Did it clean sufficiently	OK NOT GREAT
Did you like the delivery rate	NOT SURE
Did you like the delivery pattern	FOAMING PROBLEM
Did it dry sufficiently	SLOW
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, WIPED OFF
: it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DID NOT DEGREASE WELL BY GENERAL PURPOSE ON BRAKES

Manager Comments

250 1245 NOS
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/12	CRISIS FURNACE	62714 MORTON	JOHN ZAVATTA	RYZEN Aerosol Cleaner

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS PER WEEK	4-6	1-CAN

Question	User's Response
Did it clean sufficiently	NO.
Did you like the delivery rate	NO.
Did you like the delivery pattern	NO.
Did it dry sufficiently	NO.
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO.
Did the product have a smell	YES
Did it have an objectionable odor	NO.
Did it leave an unacceptable residue	YES
Did it have too much foam	Yes.
Cleaning versus current product. (Terrible, almost as good, as good, better)	Terrible.
Did you use more volume than your current cleaner	YES.
Did it take longer to clean	clean. it didnt clean
Did you like the product	NO.
Would you buy the test product	NO.
Would you buy the test product for home or personal use	NO.
Would you buy your current product for home or personal use	YES.
Would you switch to the test product (if less expensive, if more expensive)	NO.
Could you clean adequately if you had only the test product	NO.

User Comments

Manager Comments

PTG 12006 MS
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
2/10/85	120917	GEORGE ANDRECA	STEVE ZAWADZKI	KY2006 AEROSOL CLEANER

Type of Cleaning Performed (Circle One Only)			
<input type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
2-KAYAKOLINE	1-2 CANS/VEH	7-6	1-CAN

Question	User's Response
Did it clean sufficiently	OK
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	Left Rubber hoses GREASY/GILY
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERrible
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	MAyE

User Comments

Manager Comments

DTC DWG 1533
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/11	12524	CHRY MANTRA	Fox ZWAPL	KAZEN ADDRESS CLEANER

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS / WEEK	4-6	1 CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	YES
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product (Terrible, almost as good, as good, better)	Terrible
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

Is there an adequate product for your use

Manager Comments

WTRK Plus 200
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
2/11	Mark 16915	GEORGE MADRGA	Fred ZWARTZ	KAPLAN AGREEMENT CUMMEL

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS/WEEK	4-6	1-CAN

Question	User's Response
Did it clean sufficiently	no
Did you like the delivery rate	no
Did you like the delivery pattern	no
Did it dry sufficiently	no
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	don't care
Did the product have a smell	yes
Did it have an objectionable odor	yes
Did it leave an unacceptable residue	yes
Did it have too much foam	yes
Cleaning versus current product. (Terrible, almost as good, as good, better)	terrible
Did you use more volume than your current cleaner	yes
Did it take longer to clean	yes
Did you like the product	no
Would you buy the test product	no
Would you buy the test product for home or personal use	no
Would you buy your current product for home or personal use	yes
Would you switch to the test product (if less expensive, if more expensive)	no
Could you clean adequately if you had only the test product	no

User Comments

IT IS NOT GOOD

Manager Comments

WTRK Plus 200
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
2/11	Mark 16915	GEARY MADONNA	Fred ZWARTZ	KAPLEN AGREEMENT CUMMEL

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS/WEEK	4-6	1-CAN

Question	User's Response
Did it clean sufficiently	no
Did you like the delivery rate	no
Did you like the delivery pattern	no
Did it dry sufficiently	no
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	dont care
Did the product have a smell	yes
Did it have an objectionable odor	yes
Did it leave an unacceptable residue	yes
Did it have too much foam	yes
Cleaning versus current product. (Terrible, almost as good, as good, better)	Terrible
Did you use more volume than your current cleaner	yes
Did it take longer to clean	yes
Did you like the product	no
Would you buy the test product	no
Would you buy the test product for home or personal use	no
Would you buy your current product for home or personal use	yes
Would you switch to the test product (if less expensive, if more expensive)	no
Could you clean adequately if you had only the test product	no

User Comments

IT IS NOT GOOD

Manager Comments

WIKIE / MASTER'S
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
6/15/76	Don	Ray K.	John Zangheri	54254 S-1000-000-001

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
PYROXAL	6-12 cans	1-2	6-12 cans

Question	User's Response
Did it clean sufficiently	DEGREASING - NO BRAKE DUST - YES
Did you like the delivery rate	OK SUFFICIENT
Did you like the delivery pattern	OK, TIGHTER SPRAY WOULD BE NICE
Did it dry sufficiently	SAME AS WATER (DRIES WHEN NEEDED)
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

FOR BRAKE CLEANING IT REMOVED DUST OFF FROM BRAKES OK
DUT TO THE WATER

Manager Comments

Automotive Aerosol Field Testing Interview

GERMAN Aero 7

Date	User	Owner / Manager	Interviewer	Product ID.
4/1/94	ALC MIGHT (?)	GERMAN (CSA)	JOHN ZAVADIL	R420M Aerosol Cleaner

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS	2-3	2-3 CANS

Question	User's Response
Did it clean sufficiently	NO (CLEANS BEST OK)
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	OK
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NOT REALLY (NO)
. it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive . if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments
 MECHANICS DON'T HATE THE PRODUCT BUT WERE NOT IMPRESSED

Manager Comments

17661

Automotive Aerosol Field Testing Interview

MERCEDES BENZ

Date	User	Owner / Manager	Interviewer	Product ID.
7/10/01	KEN	Abrie Hammer	Sam Zandig	Mercedes Benz / Aerosol Products

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Pitco Wash	16 CANS/WK	71224	3 CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	RUSTED UNPAINTED SURFACES
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES / DIDN'T LISTEN
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/25	2 MECH. BRKES	JOHN RUSSELL	JOHN ZAVADIL	K7204 AEROSOL CLEANER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
LYNN'S BRAKE CLEANER	27 CANS	6-8	6-CANS.

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE.
Did you use more volume than your current cleaner	YES.
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DID NOT CUT GREASE OR DIRT OF ANY KIND ON GENERAL DEGREASING - BRISY BRAKE PARTS
DID NOT LIKE THE PRODUCT.

Manager Comments

Automotive Aerosol Field Testing Interview

JRA NEWMAN AUTO SERVICE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>1/14</i>	<i>SCOTT FISCHER</i>	<i>JRA NEWMAN</i>	<i>JONI ZVAREZ</i>	<i>KYRON AEROSOL CLEANER</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BERGMAN B-12</i>	<i>2-3 CANS</i>	<i>2-4</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>LITTLE EXCESSIVE, FLOW RATE</i>
Did you like the delivery pattern	<i>OK</i>
Did it dry sufficiently	<i>SAME AS WATER, LITTLE EXCESSIVE</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>DTD NOT NOTICE</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>NO</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO DIDNT CLEAN</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>NO</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments
SUMMARY: TRY AGAIN, NO GOOD

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/16/87	MICCH	ALBERT	JOHN ZAMPEL	KYEGY Aerosol Cleaner

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE CLEAN	3-4	2	6

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO, SPLATTERS
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DID NOT CUT ANY GREASE, OILS OR DIRT. ALSO
FOAM SPLATTERS TOO MUCH.

Manager Comments

Automotive Aerosol Field Testing Interview

RCSC SHELL PLACENTIA

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>12/26</i>	<i>NICK</i>	<i>Sam Dagher</i>	<i>John Zamboni</i>	<i>RCSC SHELL PLACENTIA</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC BRAKE CLEANER</i>	<i>6 CANS</i>	<i>1-3 MECH</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

MECH. TYPICALLY FORMING WAS AND TESTING THE PRODUCT MADE A MUSH WHEN CLEANING. FOAM - 2 - SP. INTERFERING, SOME UNACCEPTABLE - 2 - HAD MORE TO CLEAN

Manager Comments

HAVE PURCHASED AND ARE USING WATER BASED BRAKE WASHER CLEANING SYSTEM. CLEANING ACHIEVED 34 - 50% FOR SHELL

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/2/83	ALL MECH	BRUCE WILSON	JOHN ZAVARONE	8725 TH AEROSOL CLEANER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	24	2-4	6

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

USER SAID WINDOW CLEANER IS ABOUT THE SAME AS THIS TEST PRODUCT.

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO PARTNERSHIP S.M.

Date	User	Owner/Manager	Interviewer	Product I.D.
<i>1/27/01</i>	<i>DALPHAL</i>	<i>MATHW</i>	<i>Fred ZWARTZ</i>	<i>ARCO</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>GENK BRAKE CLEANER</i>	<i>6-7X CONS</i>	<i>1-2 MCH.</i>	<i>2 CANS OUT OF 12</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>YES, MESSY</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>NO</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

BRAKE CLEANING: NO BETTER THAN WATER. PROBERS FOUNDING WITH WATER EVEN OVER SOLVENT BRAKE CLEANERS

Manager Comments

TRIAL TO LEAVE TO LOCALS, WOULD ONLY CLEAN IF REMAINS ON SURFACE & USED BRUSH OR RAG

Automotive Aerosol Field Testing Interview

Saint Michel - 2 Brake Screws

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>12/14</i>	<i>Howard</i>	<i>Howard</i>	<i>John Zavadil</i>	<i>84204 McQuay-Norris</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC 3BRKCLEAN</i>	<i>4 CANS</i>	<i>1-MECH/Howard</i>	<i>3-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>fair (NO)</i>
Did you like the delivery rate	<i>fair</i>
Did you like the delivery pattern	<i>POUR, NOT A STREAM</i>
Did it dry sufficiently	<i>YES, TOOK LONG TIME</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>Not as good, NOT TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*cleaned no better than soap & water on dirt
 Did not clean oil or grease
 Did not dissolve oil or grease*

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN'S AUTO SERVICE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>12/11</i>	<i>TONY GREG</i>	<i>GREG MORGAN</i>	<i>FLOR ZAVARIN</i>	<i>EV-204 3075001-100-11</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>ORC BRAKE PARTS CLEANER</i>	<i>12-24 CANS</i>	<i>1-TESTING</i>	<i>8-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>OK</i>
Did you like the delivery pattern	<i>OK</i>
Did it dry sufficiently	<i>OK</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>YES MESSY</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments
DID NOT CUT GREASES OR OILS.

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MONICA AVE CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>12/6/01</i>	<i>FELICE</i>	<i>EDUARDO</i>	<i>JOY ZAMMIT</i>	<i>K2204 K2204 K2204</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>QUICK BRAKE CLEANER</i>	<i>6-12 CANS</i>	<i>1-2</i>	<i>12 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>NO, MORE FORCE NEEDED</i>
Did you like the delivery pattern	<i>NO, NEEDS SMALLER PATTERN</i>
Did it dry sufficiently	<i>ENG DEG: YES, BRAKES NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO ON DEG, YES ON BRAKES</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE - BETWEEN - ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NOT ALL FOSS, BUT SOME / NO</i>

User Comments

*- NOT GOOD FOR BRAKE CLEANING FROM E-SIDE POSITION.
- DEGREASING OK BUT FOR LABEL ENG DEG, NOT FOR TREATED SURF.*

Manager Comments

Automotive Aerosol Field Testing Interview

Blue Blue Bus

Date	User	Owner / Manager	Interviewer	Product ID.
<i>1-30-04</i>	<i>Steve Waidler</i>	<i>GARY MOORE</i>	<i>NO INTERVIEW</i>	<i>TEST CLEANER II</i> <i>K42074 12/02/04 D/G/H</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BRAKE CLEANER K42074 12/02/04 D/G/H</i>	<i>1-2 CANS PER WEEK</i>	<i>4-6</i>	<i>3 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>yes</i>
Did you like the delivery rate	<i>yes</i>
Did you like the delivery pattern	<i>yes</i>
Did it dry sufficiently	<i>HOSED IT OFF</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO WHEN HOSED OFF</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>GOOD FOR DEGREASING</i>
Did you use more volume than your current cleaner	<i>I DON'T USE ONE</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>yes</i>
Would you buy the test product	<i>yes</i>
Would you buy the test product for home or personal use	<i>I USED IT ON MY MOTORCYCLE</i>
Would you buy your current product for home or personal use	<i>yes</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>UP TO PARTS DEPT.</i>
Could you clean adequately if you had only the test product	<i>NOT EVERYTHING</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

B76 BLUE BOS,

Date	User	Owner / Manager	Interviewer	Product I.D.
2-20-04	John the mechanic	GETTY MODERNA	TON ZWABEL/SELF	KYRON AEROSOL DISC 11

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN FRACTIONAL SUPPLY BRAKE CLEANER	2-CANS PER WEEK	4-6	2-CANS/WEEK

Question	User's Response
Did it clean sufficiently	= CLEANED OK
Did you like the delivery rate	NO - too atomized
Did you like the delivery pattern	NO too wide
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	yes
Did it have an objectionable odor	yes
Did it leave an unacceptable residue	YES - HAD TO KEEP WIPING SURFACE TO GET RID OF
Did it have too much foam	SOME TIMES YES
Cleaning versus current product (Terrible, almost as good, as good, better)	Terrible
Did you use more volume than your current cleaner	NO YES spray PATTERN IS NOT AS WIDE
Did it take longer to clean	yes
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	yes
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

THIS SPRAY IS TERRIBLE, THE SPRAY PATTERN IS
TOO WIDE AND I SPEND TOO MUCH RESINAGE. IT FLOWS UP
SOME TIMES AND CLEANS NOT AT ALL

Manager Comments

Automotive Aerosol Field Testing Interview

BRAKE MASTERS

Date	User	Owner / Manager	Interviewer	Product I.D.
1/20/84	Ben Krawitzky	Ben Krawitzky	John Zampic	MS-200 MCC Brake Wash

Type of Cleaning Performed (Circle One Only)

<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MS-200 - Brake Parts Cleaner MCC Brake Wash	6-12 CANS	TEST PRODUCT / MICH	USED 3-4 CANS

Question	User's Response
Did it clean sufficiently	NO (CUTS NO GREASE OFF)
Did you like the delivery rate	LOW / NO
Did you like the delivery pattern	NO (COULD BE TIGHTER PATTERN)
Did it dry sufficiently	YES.
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES, UNPLEASANT ODER
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	YES FOR BRAKE CLEANING
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES, 2-3 TIMES MORE
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

NOT AS GOOD AS (MYCEL NON-CHEMICAL BRAKE PARTS CLEANER)
 NOT GOOD CLOSE
 FIRST TIME I TRIED MS-200 WAS NOT AS GOOD AS (MCC BRAKE WASH)

Manager Comments

WHEN FOAM IS PRESENT IT'S HARD TO DETERMINE HOW MUCH
 TO USE BECAUSE FROM BRACK'S THE VISIBILITY OF AREA BEING CLEANED

USED MUSTY FOR BRAKE DUST CLEANING & GRINDY, COMMITMENT TO THE IDEA OF DRY BRAKES

Automotive Aerosol Field Testing Interview

GERMANY AUTO TECHNIK AG

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>1/22/04</i>	<i>Fiorani</i>	<i>CONTRAM SSA</i>	<i>Fran Zanoni</i>	<i>K1204 BERRWIN</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BERRWIN</i>	<i>6-12 CANS</i>	<i>1-5 MACH</i>	<i>4 CANS OUT OF 6</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>YES</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE (COULD NOT USE)</i>
Did you use more volume than your current cleaner	<i>YES (COULD NOT CLEAN)</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>NO; PROBABLY</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*USE: (BEST, BAP SMALL) PERMATEX (MOTORCYCLES) BRAKE & PARTS CLEANER
 USE: (NOT AS GOOD AS PERMATEX) BERRWIN (MOTORCYCLES) BRAKE CLEANER*

Manager Comments

*Fiorani Does NOT get BRASS & STEEL, LOGIC'S BRASS & STEEL
 THAN IF NOT CLEANED*

Automotive Aerosol Field Testing Interview

Council Chevrolet

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>12/01</i> <i>3/13/04</i>	<i>Bruce Abbott</i>	<i>John Russell</i>	<i>John Zavadil</i>	<i>K4224</i> <i>AUGER DEG IT</i>

Type of Cleaning Performed (Circle One Only)			
<input type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>NEW CARBURETOR & FUEL INJECTION CLEANER'S BRAKE & FUEL INJECTION</i>	<i>30 CANS/WEEK</i>	<i>2 - FOR TEST PRODUCT</i>	<i>6 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO, COULD BE STRONGER</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO FOR BRAKES, OK FOR DEGREASE</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD, RESIDUE WAS ISSUE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO AS BRAKE CLEAN, YES AS DEGREASER</i>
Would you buy the test product	<i>YES FOR CERTAIN JOBS</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES, HOWEVER WOULD REQUIRE A TANK</i>

User Comments

- *CLEANS BRAKE 2-3X BETTER THAN CURRENT ~~ONE~~*
- *HAS 1/2 LB WATER BASED SPRAY CLEANING SYSTEM PREVIOUSLY DIDN'T PURCH LIKE THIS*
- *HAS 1/2 LB AIRLINE PRESSURE INVERT CONTAINER IN MET. W/25%.*

Manager Comments

Automotive Aerosol Field Testing Interview

Cannell Chevrolet

Date	User	Owner & Manager	Interviewer	Product I.D.
12/07 2/13/04	Joe Mills	John Russell	Bob Zander	Wynn Aerosol Degreaser

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Wynn's Multi-Combustion Brake & Parts Cleaner	1-3 CANS	1-TEST TEST	2-CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO, TOO MESSY, SPATTERS
Did you like the delivery pattern	NO, TOO MESSY, SPATTERS
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, DIDNT CLEAN
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES, IT CLEANED AT ALL
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO, WOULD NEED TO SCRUB & WAX

User Comments

- USE WYNN'S MULTI-COMBUSTION BRAKE & PARTS CLEANER
- USES AEROSOL FOR HOME USE, SAME CLEANING NEEDS, ALMOST ALL PARTS
BEYOND THAT HEAVY CLEANING ARE CLEANED IN THE CAR SHINE WASHER

Manager Comments

GENERAL PURPOSE, JOHN RUSSELL
Automotive Aerosol Field Testing Interview

COUNSELL CHEVROLET

Date	User	Owner / Manager	Interviewer	Product I.D.
2/24/99 2/13/99	John Russell (COUNSELL)	John Russell	Fred Zammit	AG2007 John Russell - 7E

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AG2007	AG2007, N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	DRIED W/ RAG N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO (even on METAL)
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	W/ RAG E. RUSSELL, THEREFORE NO RESIDUE
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	FAIR
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

John Russell FOR COUNSELL CHEVROLET - 7E, GIVE COUNSELL, LUCKY DUCK UP

Manager Comments

IF PRODUCT STAYS ON PART WORKS BETTER, THEN EXISTING.

Automotive Aerosol Field Testing Interview

IRA NEWMAN AUTO SERVICE

Date	User	Owner/Manager	Interviewer	Product I.D.
<i>1/23/04</i>	<i>SWET FISCHEWICH</i>	<i>IRA NEWMAN</i>	<i>JOHN ZAWADZ</i>	<i>AZELTM AEROSOL DEGREASER</i>

Type of Cleaning Performed (Circle One Only)			
<input type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BERKMAN BRAKE CLEANER</i>	<i>2-3 CANS</i>	<i>1-2</i>	<i>4 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO, SPATTERS</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>NO (TO SLOW)</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

DTD NOT CLEAN GREASY E-CTL, WAS MESSY

Manager Comments

Automotive Aerosol Field Testing Interview

SKILL RACE DRIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/21</i>	<i>NTCC</i>	<i>NTCC</i>	<i>John ZANDOL</i>	<i>151222-N 9655-19</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>OK</i>
Did you like the delivery pattern	<i>OK</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES, WOULD TAKE WAY MORE G.BAY</i>

User Comments

DOESNT CLEAN GENERAL GREASE ON OTC VERY WELL

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL PLACENTIA

Date	User	Owner / Manager	Interviewer	Product I.D.
6/2/04	NECK GOUD	NECK GOUD	JOY ZAVADEL	07-33V SHELLSOL DEG. II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE CLEAN	6-CANS	1-TESTING	3-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD FOR BRAKE CLEANING
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	UNKN IF LESSEXPENSIVE FOR BRAKE CLEANING
Could you clean adequately if you had only the test product	YES

User Comments

WORK OK FOR BRAKE CLEANING, ADEQUATELY CLEANED

Manager Comments

Automotive Aerosol Field Testing Interview

GUARANTY ENGINEER

Date	User	Owner/Manager	Interviewer	Product I.D.
<i>3/2/81</i>	<i>McIntire</i>	<i>BRUCE WYMS</i>	<i>John ZWADL</i>	<i>RWEL Aerosol 1X6 II</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
	<i>34</i>	<i>1-2</i>	<i>6</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

DO NOT CLEAN OFF THE GREASE. ~~FOR~~ EVEN HAD A TIGHT FIT WITH ANY SPECIAL PART, STRIPPED AWAY INSTEAD OF CLEANING IT OFF.

Manager Comments

Automotive Aerosol Field Testing Interview

GUARANTEE CHEVROLET

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/24/81</i>	<i>MURRAY</i>	<i>BRUCE WIGMS</i>	<i>JOHN ZAVARZI</i>	<i>R4220W 400001 200 11</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
	<i>24</i>	<i>1-2</i>	<i>6</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>NO</i>
Did you like the delivery pattern	<i>NO</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>YES</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*ADD'D CUT OIL OR GREASE, SPLATTERED ON MUFFLER, TO WHICH
FOAM FOR BRAKES*

Manager Comments

Automotive Aerosol Field Testing Interview

SAND WHEEL

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/17/01</i>	<i>HOWARD</i>	<i>HOWARD</i>	<i>JOHN ZAMOREL</i>	<i>3079 Sol/Acetic SOL CO-2</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>PROBABLY, HAD TO DRY w/ RAG, BUT OK FOR CO.</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NOT REALLY</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
4/21	RADEK	MATHEW	JOE ZAVADIL	3596 SCHMIDT

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GENIE BRAKE CLEANER	6-12 CANS WEEK	1-MECH TO DATE	3-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, JUST A LITTLE ONLY
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NOT SURE, MAYBE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL SANTA MONICA

Date	User	Owner / Manager	Interviewer	Product I.D.
4/21	SERGIO	SERGIO LOPEZ	JAY ZAVADIC	3590 SH/ACETONE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
			3-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, NEED TO WIPE WITH RAG FOR GASKET GLUE
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, LEAVE OILY FOR GASKET GLUE
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, NOT FOR ALL GENERAL PURPOSE CLEANING
Could you clean adequately if you had only the test product	YES

User Comments

DID A GOOD JOB ON GREASE/OILY DIRT, HOWEVER IT
DID LEAVE SOME RESIDUE THAT NEED TO BE WIPE
WITH RAG IF APPLYING A GASKET.

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MONICA AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/22/86</i>	<i>CATAREMO</i>	<i>EDWARDS</i>	<i>JOHN LAMARCA</i>	<i>3596 504/ACETONE</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>12-CONCRETE BRAKE PARTS CLEANER</i>	<i>12-CARS</i>	<i>1-MECH TESTING</i>	<i>2-CARS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>UNSURE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Cleaned grease and oil sufficiently

Manager Comments

Automotive Aerosol Field Testing Interview

BIG BLUE BUS.

Date	User	Owner / Manager	Interviewer	Product ID.
6/25	SAM.	6874	JOE ZAVARDEL	3870 507 ACETONE

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN INDUSTRIAL	2-CAN/MECH	4-6	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	AS GOOD OR BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

NEUMAN AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product ID
<i>6/15/04</i>	<i>SCOTT F. SCHWAB</i>	<i>IRA NEUMAN</i>	<i>JOY ZAMORA</i>	<i>3574-1/16/04</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BEREMAN B-12</i>	<i>1-CAN</i>	<i>1</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES ONE SMALL PARTS</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*OVERALL GOOD PRODUCT FOR GENERAL PURPOSE USE.
DID HAVE A LITTLE SMALL 8- LEFT PARTS A
LITTLE ONLY UNLESS WIPED WITH A RAG.*

Manager Comments

Automotive Aerosol Field Testing Interview

BIG BLUE BIRD

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>10/26/04</i>	<i>S. HAWKINS</i>	<i>GLTY</i>	<i>John Z</i>	<i>24% soap / 76% foam 70% water</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		<i>1</i>	<i>1</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, LITTLE DELAY</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES, LITTLE TO DELAY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES, BETTER IF WASN'T OILY</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

New Metal Auto Motive

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/23/04</i>	<i>LIRA NEWMETAL</i>	<i>LIRA NEWMETAL</i>	<i>JOHN ZAMPEL</i>	<i>35% SO4 / ACETONE</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MISC FOR BANKS</i>	<i>1-CAN</i>	<i>1-MECH</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAYBE IF L</i>
Could you clean adequately if you had only the test product	

User Comments

WORKS GREAT GOOD FOR CLEANING BRAKE & GENERAL PURPOSE

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
7/1/04	RAFFIK	MATHEW KAZE	JON ZAVADIL	2596504/AE1006

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GUNK BRAKE CLEANER	1-CAN	1-MECH TESTING	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NOT SURE, WOULD BUY FOR SOME APPLICATIONS
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/21/04</i>	<i>SERGIO</i>	<i>SERGIO</i>	<i>JOE ZAVARZ</i>	<i>1996 SEAT/1997-2000 EM 612</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAYBE.</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

AS GOOD AS BRAKE CLEAN DOES NOT DRY AS FAST.

Manager Comments

Automotive Aerosol Field Testing Interview

SAME BRAKE 5-WHEEL

Date	User	Owner / Manager	Interviewer	Product ID.
7/1/04	HOWARD	HOWARD	JOHN ZAVAREL	0890-304/ACETONE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE KLEEN	10-CANS	1-MECH TESTING	1-CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, TO OILY ON BRAKE PADS
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

LEFT OILY RESIDUE ON BRAKE PADS

Manager Comments

Automotive Aerosol Field Testing Interview

SAMO TIRE/WHEEL

Date	User	Owner / Manager	Interviewer	Product I.D.
7/1/04	HOWARD	HOWARD	JOHN ZAVAREL	2596 509/ACETONE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC <i>Mostly</i>	10-CAN SHOPWARE	1-MECH TESTING	1-CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, LEFT BRAKE PADS OILY
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLY, OILY PROBLEM
Did you use more volume than your current cleaner	NO
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

...anager Comments

Automotive Aerosol Field Testing Interview

<i>7/1/64</i>	<i>ALGERONIE</i>	<i>SANTA MONICA AUTO OWNER / Manager EDUARDO</i>	<i>Interviewer JOHN ZAMORL</i>	<i>Product I.D. 25% SOL / ACETONE</i>
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Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

<i>Current Product JOHNSONS BRAKE PART CLEANER</i>	<i>Current Weekly Usage 12-CANS / SHOP</i>	<i>No. Mch. Using Product 1-PER THIS SHEET</i>	<i>Test Product Weekly Usage 1-CAN</i>
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Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAYBE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

Santha Mercedes Auto

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/1/04</i>	<i>BENE</i>	<i>EDUARDO</i>	<i>JON ZAVADEL</i>	<i>25% 309 / ACETONE</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>JOHNSONS BRACE PART WASHER</i>	<i>12-CARS/SHOP</i>	<i>1-PER THIS SHEET</i>	<i>1-CAR</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES FOR SOME APPLICATIONS</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

SINCLAIR MONROE AUTO

Date	User	Owner / Manager	Interviewer	Product ID.
7/1/04	CATARINA	EDUARDO	JOHN ZANADOL	2596 SOY ALGONING

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Schumolox BRACE PART WASHER	12-CANS / SHOP	1-PER THIS SHEET	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

<i>6/25</i>	<i>SAM</i>	<i>66119</i>	<i>Jon Zavadez</i>	<i>35% 504/ALCERONE</i>
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Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>ANGELON INDUSTRIA</i>	<i>2-CAN/MEC</i>	<i>4-6</i>	<i>2-CAN/5</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAYBE</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Manager Comments

2-CANS 6/16/04
Automotive Aerosol Field Testing Interview

BIG BLUE BUS

Date	User	Owner / Manager	Interviewer	Product ID.
6/16	EMERSON DOUGLAS	GERRY	JON ZAVADL	25% 50% LACETONE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN INDUSTRIAL SUDS BRAISE CLEANER	2-CANS/WEEK	2-3 TESTING	3-CANS FOR TESTING

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, DOESN'T MAKE THAT DECISION
Could you clean adequately if you had only the test product	YES.

User Comments

INITIAL TESTING W/ ENGINE 6/16/04 ON GREASY OILY ROAD GRIM
 THE AEROSOL WORKS BETTER THAN WHAT HE USES WELL CONTINUE
 TO USE PRODUCT FOR TESTING

Manager Comments

Automotive Aerosol Field Testing Interview

Brake Blue Boss

Date	User	Owner/Manager	Interviewer	Product I.D.
<i>6/83</i>	<i>SHAWN</i>	<i>GARY MORITA</i>	<i>Jay ZIMMEL</i>	<i>95% 5-1/1 ACCO</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>AMERICAN INDUSTRIAL 3-1/2 PT BRAKE CLEANER</i>			

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, A LITTLE ONLY</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO, LITTLE ONLY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>AS GOOD OR BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>MAYBE, WOULD TEST MORE</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments

*ON BRAKE DRUM (BUS) TO CLEAN GREASE & OIL FROM BEAR ADEL SEAL
LEAK. WAS A LITTLE OKEY FOR CLEANING DIRECTLY ON BRAKE PADS*

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES DEALER

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/1/04</i>	<i>KEN</i>	<i>MIKE HOWLER</i>	<i>JOE ZAVADIL</i>	<i>Q596 504/ACERON</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		<i>KEN ONLY</i>	<i>2-CMS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD OR BETTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>DON'T MAKE THAT DECISION</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

Worked good overall, better than current deg cleaner

Manager Comments

Automotive Aerosol Field Testing Interview

CONNELL CHEV.

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>4/3/82</i>	<i>Joe MITCHELL</i>	<i>John RUSSELL</i>	<i>John ZWARTZ</i>	<i>2596 5087106.1000 EPA 602</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
			<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	NO <i>YES, ONLY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE (SEE BELOW)</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

USES PARTS WASHER FOR ALMOST ALL CLEANING, HOWEVER DOES CLEAN CRUISE SWIRL UP AEROSOL. THE TEST PRODUCT LEFT THE CRUISE SWIRL ONLY.

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO STATION SANTA MONICA

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/22</i>	<i>RAEIK</i>	<i>MARTINEAU</i>	<i>JOHN ZIMMEL</i>	<i>5-1170010000 7-7752</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>ENGINE BRAKE CLEANER</i>			

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERrible, OVERSPRAY</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

COVERED WHEELS GOOD, MUST HANDLE TAG THE AIR, COULD NOT USE THE PRODUCT CLEANING WASNT VERY GOOD

Manager Comments

Automotive Aerosol Field Testing Interview

SHELL/LOPEZ ACFC

Date	User	Owner / Manager	Interviewer	Product ID.
<i>5/26</i>	<i>SERGIO LOPEZ</i>	<i>SERGIO LOPEZ</i>	<i>JOHN ZAMBEL</i>	<i>304/ACFC/0116 1-2253</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>NOT TERRIBLE, BUT NOT ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

DIDNT CLEAN WELL, GREASE-E-OUT, TO MUCH MIST THAT SMELLED

Manager Comments

Automotive Aerosol Field Testing Interview

JAMO TIRE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/15/85</i>	<i>HOWARD</i>	<i>HOWARD</i>	<i>JOHN ZAVADIL</i>	<i>2-50010-01 2-2750</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES, AFTER EXTENDED USE IT WAS NOTICEABLE</i>
Did it leave an unacceptable residue	<i>YES, LEFT ONLY RESIDUE</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE, NOT TERRIBLE, BUT NOT ALWAYS AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*COULD BE USED FOR GENERAL PURPOSE OR BRAKE CLEANING
LEFT ONLY RESIDUE DIDNT CLEAN VERY WELL*

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN'S AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/19/85</i>	<i>TOM ESCOFFER</i>	<i>GREG MORGAN</i>	<i>JOHN ZAVADIL</i>	<i>504/AGL 10-10 L-725B</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>CRC BRAKE CLEANER</i>	<i>18-24 CANS</i>	<i>1-TESTING</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO, TO ONLY</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>YES, ONLY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>NO ALMOST AS GOOD, NOT TERRIBLE, BUT NOT GOOD</i>
Did you use more volume than your current cleaner	<i>NO, DIDNT THINK MORE QTY'S USED</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES, WOULD TAKE AROUND 20% MORE LABOR FOR CLEANING</i>

User Comments

USES WATER BASED BRAKE WASHER, P-PROFEERS TO USE BRAKE WASHER

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN'S AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/25</i>	<i>TOM EDWARDS</i>	<i>GREG MORGAN</i>	<i>Paul ZAVADIL</i>	<i>200-1000000 1-250</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>3M BRILLON</i>	<i>12-24 CANS</i>	<i>1-TESTING</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES, BUT NEEDED HELP SCRUBBING/WIPING</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO, ETC.</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES, OVERSPRAY ON ^{HOT} EXHAUST IS HORRIBLE</i>
Did it leave an unacceptable residue	<i>YES, ONLY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD WENT HELP</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES WOULD TAKE 20% MORE TIME TO CLEAN</i>

User Comments

DEGREASER WORK AS WELL AS SOME OF THE WATER BASED DEGREASERS TESTED. OVERSPRAY ON HOT PART LEGS EXHAUST CAUSED A BAD SMELL.

Manager Comments

Automotive Aerosol Field Testing Interview

McROGAN'S AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
5/25	TOM FRANKS	GREG McROGAN	Tom ZAVADIL	200-401-100-6 L-7254

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Decreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
VFC BRACKEN	12-24 CANS	1-TESTING	1-CAN

Question	User's Response
Did it clean sufficiently	YES, BUT NEEDED HELP. SCRUBBING/HELP
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, ONLY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES. OVER SPRAY ON ^{HOT} EXHAUST IS UNACCEPTABLE
Did it leave an unacceptable residue	YES, ONLY
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD WITH HELP
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES WOULD TAKE 20% MORE LABOR TO CLEAN

User Comments

*WORKS AS WELL AS SOME OF THE WATER BASED PRODUCTS
TESTED. OVERSPRAY ON HOT PART LIKE EXHAUST CAUSED A BAD
SMELL.*

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MONICA AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
			<i>JOHN ZAVADZK</i>	

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product <i>BRUCE 400-3</i>	Current Weekly Usage <i>12-CANES</i>	No. Mech. Using Product <i>1-MECH</i>	Test Product Weekly Usage <i>1-CAN</i>
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Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, LITTLE FOAM</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES, LITTLE ONLY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES WOULD TAKE LONGER</i>

User Comments

DONT CLEAN AS WELL AS CURRENT CLEANER - BUT BETTER NOT REPAIR

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MONICA AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/21/04</i>	<i>RENÉ</i>	<i>EDUARDO</i>	<i>JON ZAVADIL</i>	<i>AKERNE/304 1-7753</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
			<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

CLEANED --E-DRIVED OK, BUT NOT CE MUST.

Manager Comments

Automotive Aerosol Field Testing Interview

Brake Masters

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/25</i>	<i>Ron</i>	<i>Ron K... [unclear]</i>	<i>Jon Zavadi</i>	<i>DC4/AC... 6-7753</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	<i>N/A (NO)</i>
Did you like the delivery rate	<i>OK</i>
Did you like the delivery pattern	<i>OK</i>
Did it dry sufficiently	<i>N/A</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>N/A</i>
Did the product have a smell	<i>YES, SMELL TO BAD TO USE</i>
Did it have an objectionable odor	<i>YES, SMELL TO BAD TO USE</i>
Did it leave an unacceptable residue	<i>N/A</i>
Did it have too much foam	<i>N/A</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>''</i>
Did you use more volume than your current cleaner	<i>''</i>
Did it take longer to clean	<i>''</i>
Did you like the product	<i>''</i>
Would you buy the test product	<i>''</i>
Would you buy the test product for home or personal use	<i>''</i>
Would you buy your current product for home or personal use	<i>''</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>''</i>
Could you clean adequately if you had only the test product	<i>''</i>

User Comments

*COULD NOT USE / TEST PRODUCT BOTH MECHANICS & OWNER
IMMEDIATELY WERE TERRIFIED BY TEST / CLEANING & SMELL*

Manager Comments

Automotive Aerosol Field Testing Interview

GERMAN AUTO TECH

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>5/17/04</i>	<i>WOLFRAM CRUZ</i>	<i>SARAH L...</i> <i>GUNTHER M.S.S.A</i>	<i>JOHN ZAVALA</i>	<i>ACRONET 509 L-77502</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
			<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>YES</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

*WOULD NOT BUY THE PRODUCT BECAUSE IT HAD TOO MUCH
MIST FOR GENERAL PURPOSE CLEANING*

Manager Comments

Automotive Aerosol Field Testing Interview

CUNNELL CHEMICAL

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>6/24/84</i>	<i>BRUCE ABBETT</i>	<i>John Russell</i>	<i>John Zavadil</i>	<i>SCY-1000-4 7752</i>

Type of Cleaning Performed (Circle One Only)			
<input type="checkbox"/> General Purpose Degreasing	<input checked="" type="checkbox"/> Brake Cleaning	<input checked="" type="checkbox"/> Engine Degreasing	<input checked="" type="checkbox"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>LYNKO BRAKE CLEAN NON-CHLORINATED</i>	<i>6-12 CANS</i>	<i>NO TESTING</i>	<i>1-2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*WOULD NOT CUT GREASE -E-OIL, DIDNT DO WELL ON
DRUM BRAKE DUST. DIDNT WORK AS WELL AS THE WATER
BASED CLEANERS HE TRIED FOR TESTING*

Manager Comments

Automotive Aerosol Field Testing Interview

NEWMAN AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>4/2/01</i>	<i>IRA SCUDER</i>	<i>IRA NEWMAN</i>	<i>JOHN ZAVADZKI</i>	<i>SOLARIS 7000-1-2752</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BRAKE CLEANER</i>	<i>1-2 / WEEK</i>	<i>1-1000</i>	<i>3</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD, OR AS GOOD.</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO, NOT REALLY</i>
Did you like the product	<i>YES</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES, IF LESS EXPENSIVE</i>
Could you clean adequately if you had only the test product	<i>YES.</i>

User Comments

*OVERALL PRODUCT WAS AS GOOD AS SOME OF
THE PRODUCT HE HAS USED*

Manager Comments

Automotive Aerosol Field Testing Interview

Big Bug Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
8/24/04	R. CERVANTES	GEITY	John ZAVADSK	E-7750 KCT-10/114924880

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BRUSH-ON</i>	2-4 CANS	R. CERVANTES	1-CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DID NOT CLEAN TYPICAL ENGINE OIL - E-GRIM

Manager Comments

Automotive Aerosol Field Testing Interview

Big Bug Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/20/04</i>	<i>R. CERVANTES</i>	<i>GEITY</i>	<i>John ZAVADSK</i>	<i>E-7750 KCT-10/114024880</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BRUSH-COLOR</i>	<i>2-4 CANS</i>	<i>R. CERVANTES</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments
DID NOT CLEAN TYPICAL ENGINE OIL - E-GRIM

Manager Comments

Automotive Aerosol Field Testing Interview

Brake Master

*7750
ACETONE ONLY*

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>7/13/04</i>	<i>RCN</i>	<i>RON KRAVITSKY</i>	<i>JOY ZAVADEL</i>	<i>6-7750</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>ACETONE WASHES PARTS MOTOR MOTOR. BRAKE CLEANER</i>	<i>4-12 CANS</i>	<i>1-MECH</i>	<i>2-CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD AS BRAKE MASTER</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>OK</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>NO, WOULD BUY SOMETHING BETTER</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

*DON'T WORK AS GOOD AS SOLVENT CLEANER, BUT DID
WORK AS WELL AS WATER BASED BRAKE WASHING EQUIPMENT.*

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES-BENZ

Date	User	Owner / Manager	Interviewer	Product ID.
<i>7/26/04</i>	<i>KEN</i>	<i>MIKE HAUSER</i>	<i>JOHN ZAVADEL</i>	<i>ACCUTUNE / AIRBLOC CARBEN L-7750</i>

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>Mex. BRAKE WASH</i>	<i>3-4 CANS</i>	<i>KEN</i>	

Question	User's Response
Did it clean sufficiently	<i>YES - NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>NOT VERY GOOD CLEANER, NOT TERRIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

User Comments

NOT VERY GOOD GENERAL PURPOSE CLEANER

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES-BENZ

Date	User	Owner / Manager	Interviewer	Product I.D.
<i>8/2/04</i>	<i>FRANESCO</i>	<i>NIKE HANSEN</i>	<i>TON Z</i>	<i>ACE CLEANER / MOTOR CAR 2-2750</i>

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>MOC BRAKE CLEANER</i>	<i>1-2 CANS</i>	<i>FRANESCO</i>	<i>2 CANS</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>YES</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>AS GOOD</i>
Did you use more volume than your current cleaner	<i>NO</i>
Did it take longer to clean	<i>NO</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>YES</i>
Would you buy the test product for home or personal use	<i>YES</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>YES, JUST AS GOOD AS MOC</i>
Could you clean adequately if you had only the test product	<i>YES</i>

User Comments

LITEN-1 FIRST DRIVING CLEANS ROADS ON VEHICLE

Manager Comments