Idling Reduction Program & Community Reporting Process for California

Contact Information:
- To report idling locomotives, citizens should contact the Union Pacific Railroad Company (UPRR) Risk Management Communications Center (RMCC)
  - RMCC’s contact information may be found on Union Pacific’s website
    ♦ UP Website: [www.up.com](http://www.up.com)
      Please call 1-888-UPRRCOP (877-7267) to report idling locomotives.
  - RMCC’s contact information may also be found on the Air Resources Board (ARB) website that provides additional numbers to call to reach ARB or the appropriate local air district with complaints about idling locomotives
    ♦ ARB Website: [www.arb.ca.gov/railyard/complaint/complaint.htm](http://www.arb.ca.gov/railyard/complaint/complaint.htm)
      This page provides a telephone number to report idling locomotives to ARB (1-800-END-SMOG (1-800-363-7664) and a link to a list of local air pollution control district telephone numbers.

Idling Locomotive Reporting Process:
Upon the receipt of a call reporting an idling locomotive, and to notify managers to investigate if further action is required, RMCC will:

1. Determine the name and contact phone number of the reporting party.
2. Determine the amount of time the locomotive has been idling.
3. Determine the exact location of the idling locomotive by subdivision, milepost, DOT number, street intersection, city, county, and state.
4. Determine whether the idling locomotive is on a mainline, a siding, or an industry lead.
5. Identify the pertinent identification numbers of the idling locomotive and access its shipping papers to determine the Train ID (assuming the reporting party was unable to provide this information).
6. Advise the reporting party RMCC will contact UP officials to respond to the idling locomotive and his/her report will be documented.
7. Ask the reporting party if he or she would like an update report on what actions have been taken by UPRR in addressing any identified problems.
8. Determine the responsible Manager of Operating Practices.
9. Personally notify the local responsible Manager and provide the name and contact number of the reporting party, the exact location, and the Train ID or pertinent identification numbers of the idling locomotive.
   ♦ Local Manager will investigate and address the reporting party’s concerns and take the appropriate actions to address any identified problems (e.g., shutting down the
locomotive, if it is determined that the idling is not “essential” as specified in the 2005 ARB/Railroad Statewide Agreement).

Local Manager will report back to RMCC regarding action taken to resolve the situation.

Notification Process:
- Upon request, Union Pacific will provide a summary and/or detailed information regarding the resolution of an idling locomotive incident; and/or
- Provide a progress report on the Idling Reduction Program at annual update meetings with ARB, local air districts, and community member representatives; and/or
- UPRR will contact the reporting party to provide information about how the identified problems were addressed, if requested.