California Air Resources Board Website Survey

1   How often do you visit our site?

- Several times a day
- Every day
- A couple times a week
- A couple times a month
- Once a month
- Less than monthly
- Other, please specify

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2   What types of information are you looking for when you visit our site? (You may choose more than one category.)

- Laws and Regulations
- Climate Change News
- Agendas or Meetings
- Publications or Reports
- Health Effects Information
- Enforcement Information
- Research Reports/Proposals
- Air Quality Information
- Databases
- Other, please specify

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3   How often are you able to locate the information you need from our website?

- Every time I visit
- Very rarely
- Most of the time
- Some of the time
- Never

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4   Do you feel confident that the information you do find is up-to-date and accurate?

YES   NO

Additional Comment

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5   Do you subscribe to any listservs for our website/regulatory information?

  ○ Yes

  ○ No

  ○ No, I don't know what these are

  ○ No, I don't know how to sign up

  ○ No, I would rather receive information in some other format (specify below)

  ○ Other, please specify

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6   Which of the following best describes you? (You can chose more than one.)

  ○ Academic Researcher

  ○ Environmental Consultant

  ○ Citizen

  ○ College Student

  ○ Student (specify grade level below)

  ○ Regulated Business Professional

  ○ Other, please specify

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7   Are you able to easily locate a person to contact about information on our website?

[YES]   [NO]

Additional Comment

8   How would you rate the following features on our website?

| 1 Poor | 2 Fair | 3 Good | 4 Very Good | 5 Excellent | N/A |

Navigation (it's easy to find what I'm looking for)

[1]   [2]   [3]   [4]   [5]   [ ]

Additional Comment

Search features (these yield the most relevant information quickly)

[1]   [2]   [3]   [4]   [5]   [ ]

Additional Comment

Visual presentation

| 1 | 2 | 3 | 4 | 5 | |

Additional Comment

Clarity (easy to understand)

| 1 | 2 | 3 | 4 | 5 | |

Additional Comment

Complete (covers most aspects of the topic you're interested in)

[1]   [2]   [3]   [4]   [5]   [   ]

Additional Comment

Calendars and meeting information is easy to find

[1]   [2]   [3]   [4]   [5]   [   ]

Additional Comment

Webcasts

[1]   [2]   [3]   [4]   [5]   [   ]

Additional Comment

9 Do you have one or two specific suggestions on new features or
sections we could add to improve the site?

10 Which Web browser do you use?

- Netscape
- Internet Explorer (Microsoft)
- Firefox (Mozilla)
- Safari
- AOL
- Other, please specify

11 What's your modem access speed to the Internet?

- Dial-up

DSL

Cable

T1 (Business)

Other, please specify

12 Do you have any other additional comments?

13 Would it be alright to contact you to get additional information on your answers? If so, please provide us with your contact information (name, phone number or email) below. Thank you.

YES   NO

Contact Information:

Thank you for your feedback.

SUBMIT

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